## CITIZENS ADVISORY COUNCIL - MINUTES - JUNE 9, 2020

CALL TO ORDER/PLEDGE OF ALLEGIANCE-Karen Tracy called the meeting to order at 6:05pm on ZOOM

IN ATTENDANCE- Karen Tracy, Gayle Austin, Barbara Delph, Shari Long, Frank Coates, Karen Morton, Karyn Sernka, Jane Jarlsberg, David Carrillo, Jeff Dongvillo.

STAFF PRESENT-GM Mark Ban

CONSULTANTS PRESENT - Kathleen Radnich, Public Information Consultant

**GUESTS-1** 

APPROVAL OF AGENDA-Jeff Dongvillo motioned to approve the Agenda with changes. Jane Jarlsberg seconded; motion passed.

## PUBLIC COMMENT-None

APPROVE MINUTES OF LAST MEETING-Jane Jarlsberg motioned to approve the minutes as amended, Barbara Delph seconded, motion passed.

WASTEWATER TREATMENT STRATEGY UPDATE-GM Ban received the strategy from Dudek engineering firm and after he reads and amends it, he will present it to the CAC and The Board.

Kathleen Radnich spoke about how the community is divided about what our wastewater strategy should be. Part of the community has said "enough is enough" and they shouldn't have to pay for downtown's wastewater treatment.

Barbara Delph asked about the reserve account that is supposed to help fund our wastewater treatment.

GM Ban explained that anyone who builds on a lot pays about \$6,000 and it is in a reserve account for wastewater treatment. He will provide account info and balance to CAC members.

Shari Long asked if we would still develop in different areas at different times

GM Ban said that yes, we will have a phased approach.

GENERAL UPDATE AND FUTURE INFORMATION-GM Ban said that there were no service terminations in April or May and might continue for several months. JBWD lost revenue of \$19,579.00 over a 6-month period in service termination fees, but felt it wasn't as bad as it could have been.

Gayle Austin asked if the District could be reimbursed since it involved the Covid-19 state of emergency.

GM Ban stated that it was possible.

Kathleen Radnich talked about the Low-Income Assistance Program. The District has put more funds into the account. 99 customers have been helped so far and the balance in the account is \$7,000.

GM Ban said that the District would look favorably on raising the amount of help from \$50 to \$100. He asked if Gayle Austin would present this recommendation to the finance committee on July 7<sup>th</sup> and she agreed.

Kathleen Radnich said that the district is going to have another enrollment event at the office in late August.

GM Ban stated that the District is diving into several studies including a resiliency study and an efficiency study. The pipeline project is ongoing. CIRP was down because of pandemic but is back on the job on Saddleback. Geoviewer is a huge plus for the District. Also, the company that the District contracts with to do line location on 811 inquiries was going to raise its rates so high that it would be less expensive for the District to hire another employee, so it will be brought in-house.

Jane Jarlsberg asked if the District was back to full staff.

GM Ban replied yes, but some are still working remotely.

Jane Jarlsberg asked about a problem her neighbor was having with noises coming from the District late at night and was wondering if whatever function caused the noise could be done during the day.

GM Ban said that he thinks it is the "equipment box" and that the emergency generator is starting up because that can happen at any time, day or night. He will look into it and have Jane give the neighbor his phone number.

Gayle Austin said that she thought these kinds of situations should be handled at another time and not at a CAC meeting because it did not concern the CAC.

ROUNDTABLE COMMENTS- CAC

Karen Tracy: Kudos to the District. She drove by the worksite and was happy to see them working.

Shari Long: She didn't get the email about this meeting. Also, she had a newspaper article about JBWD holding a public meeting about fee structure.

GM Ban said that Covid-19 caused them to cancel the meeting, but the newspaper still ran the legal notice. It will be rescheduled and will be in the newspaper again.

Barbara Delph: No Comment

Jane Jarlsberg: Asked about what the protocols would be for our meetings if we met in person.

GM Ban said that hopefully we can meet in person at meeting after next.

Karyn Sernka: She will be reading the Wastewater Treatment Strategy.

Frank Coates: Congratulated Randy on his new job.

David Carrillo: Good to hear everyone's voices.

Karen Morton: Good to get together.

Jeff Dongvillo: His neighbor had a water situation and within an hour, the District was on it. He asked if GM Ban could give a presentation on water theft.

Gayle Austin: Thank you to everyone.

Kathleen Radnich told us that since Water Day was cancelled, JBWD sponsored CMC virtual graduation.

NEXT MEETING-August 11,2020

ADJOURNMENT- Gayle Austin motioned to adjourn the meeting, Barbara Delph seconded, and the motion was carried at 7:04pm