

# REGULAR MEETING OF THE BOARD OF DIRECTORS WEDNESDAY, AUGUST 18, 2021, AT 5:30 P.M. 61750 CHOLLITA ROAD, JOSHUA TREE, CA 92252

There will be **no public location** to attend in person.

This meeting will be streamed on Zoom at:

 $\underline{https://us02web.zoom.us/j/82601534593?pwd=dmlXS0xqNEthYnhMU2tiendUaWY4UT09}$ 

or you may join by phone at 1-253-215-8782, Meeting ID: 82601534593 Passcode: 738519

#### **AGENDA**

- CALL TO ORDER PLEDGE OF ALLEGIANCE -
- 3. **DETERMINATION OF A QUORUM (ROLL CALL) -**
- 4. APPROVAL OF AGENDA -

Pages 16-17

Pages 18-21

Pages 25-26

Pages 27-51

- 5. **PUBLIC COMMENT -** This is the time set aside for public comment on any District-related matter not appearing on the agenda. Government Code prohibits the Board from taking action on these items, but they may be referred to for future consideration. Please state your name and limit your comments to 3 minutes.
- 6. **CONSENT CALENDAR** Matters on the Consent Calendar are considered routine in nature and will be enacted in a single motion without discussion. Any Board member or member of the public may request that an item be removed from the Consent Calendar and acted on separately:
- Pages 3-13

   June Check Register (reviewed by the Finance Committee on August 11, 2021)

   Draft Minutes of July 21, 2021 Board of Directors meeting
  - Draft Minutes of August 8, 2021 Board of Directors meeting
  - 7. **RESOLUTION NO. 21-1034 IN SUPPORT TO ELECT DIRECTOR CATHY GREEN AS ACWA VICE PRESIDENT** Recommend that the Board of Directors receive for information and approve Resolution No. 21-1034 in support of Director Cathy Green as ACWA Vice President.
- Pages 22-24

  8. **RESERVE FUNDING TRANSFER FOR 2020/2021** Recommend that the Board of Directors approve the reserve funding transfer for 2020/2021 (reviewed by the Finance Committee on August 11, 2021).
  - 9. **2021 BAD DEBT WRITE OFF OF \$20,100.24** Recommend that the Board of Directors approve the 2021 Bad Debt Write Off of \$20,100.24 (reviewed by the Finance Committee on August 11, 2021).
  - 10. **NEW AND REVISED JOB DESCRIPTIONS** Recommend that the Board of Directors approve the adoption of the new and revised job descriptions (reviewed by the Finance Committee on August 11, 2021).
  - 11. **GENERAL MANAGER REPORT** Mark Ban, General Manager

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#### 12. **DIRECTOR MEETING REPORTS** –

- Kathleen Radnich, Public Information Consultant
- Mojave Water Agency TAC August 5, 2021, at 10:00 a.m. Director Doolittle
- Special Citizens Advisory Council Meeting

   August 10, 2021, at 6:00 p.m. –
  Chairperson Barbara Delph
- JBWD Finance Committee August 11, 2021, at 9:00 a.m. President Unger & Vice President Floen
- Morongo Basin Pipeline Commission August 11, 2021, at 2:00 p.m. Vice President Floen
- Mojave Water Agency Board of Directors August 12, 2021, at 10:00 a.m. President Unger
- San Bernardino County Water Conference August 13, 2021 President Unger, Director Doolittle, Director Jarlsberg, and Kathleen Radnich
- 13. **DIRECTOR COMMENTS** This is an opportunity for Board members to make general comments concerning District business only.

#### 14. FUTURE DIRECTOR MEETINGS –

- JBWD Board of Directors September 1, 2021, at 5:30 p.m. All Directors
- JBWD Finance Committee September 8, 2021, at 9:00 a.m. President Unger & Vice President Floen
- JBWD Water Resources & Operations Committee September 8, 2021, at 10:30 a.m. Director Reynolds & Director Doolittle
- Mojave Water Agency Board of Directors September 9, 2021, at 10:00 a.m. Vice President Floen
- LAFCO Board of Directors September 15, 2021, at 9:00 a.m. Director Jarlsberg
- JBWD Board of Directors September 15, 2021, at 5:30 p.m. All Directors
- Mojave Water Agency Board of Directors September 23, 2021, at 10:00 a.m. Director Jarlsberg

#### 15. ADJOURNMENT -

#### **INFORMATION**

The public is invited to comment on any item on the agenda during discussion of that item. Any person with a disability who requires accommodation in order to participate in this meeting should telephone Joshua Basin Water District at (760) 366-8438, at least 48 hours prior to the meeting in order to make a request for a disability-related modification or accommodation.

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# **Check Report**

By Check Number

Date Range: 06/01/2021 - 06/30/2021

Vendor Number Payable # Bank Code: AP-AP Cash	Vendor DBA Name Payable Type	Post Date	Payment Date Payable Description	Payment Type	Discount Amount		Payment Amount le Amount	Number
013908	WESTAMERICA COMMUNIC	ATIONS	06/16/2021	Quantas		0.00	575.32	*****
013230	JAMIE BRITTAIN	A110143	06/16/2021 06/16/2021	Regular Regular		0.00	-575.33	
000504	ACTION PUMPING, INC.		06/02/2021	Regular		0.00	-69.47	
16178	Invoice	06/02/2021	HDMC WW: PUMPI	-	0.00	0.00	1,925.00 1,925.00	03312
ANALY	mvoice	00/02/2021	HOME WW. FOWIE	10	0.00		1,925.00	
000501	ACWA/JPIA		06/02/2021	Regular		0.00	24,324.33	63313
0666989	Invoice	06/02/2021	EE HEALTH BENEFIT	& EAP JUN 21	0.00		24,324.33	
000501	ACWA/JPIA		06/02/2021	Regular		0.00	36 154 01	C2214
0665338	Invoice	06/02/2021	EE HEALTH BENEFIT	•	0.00	0.00	26,154.01 26,154.01	63314
		00,02,2021	ee neactif benefit	a cor more	0.00		20,134.01	
000575	AFSCME LOCAL 1902		06/02/2021	Regular		0.00	469.12	63315
AFSCME0521	Invoice	06/02/2021	EE UNION DUES - M	AY 21	0.00		469.12	
013863	ATKINSON, ANDELSON, LOY	A RUUD AND ROMO	06/02/2021	Regular		0.00	3 605 70	63316
622745	Invoice		LABOR LEGAL SERVI	•	0.00	0.00	3,605.70 3,605.70	03316
<u> </u>	11110166	00/02/2021	CADOR LEGAL SCRVI	CC3 THRO 4/30/21	0.00		3,603.70	
000214	BABCOCK LABORATORIES, IN	₹C.	06/02/2021	Regular		0.00	673.00	63317
CE11929 2287	Invoice	06/02/2021	SAMPLING		0.00		102.00	
CE12067-2287	Invoice	06/02/2021	HDMC WWTP - SAM	IPLING	0.00		217.00	
CE12427-2287	Invoice	06/02/2021	SAMPLING		0.00		252.00	
CE12428 2287	Invoice	06/02/2021	SAMPLING		0.00		102.00	
001555	CENTRATELLIC		06/02/2021	Regular		0.00	569.54	C2210
210602252101	Invoice	06/02/2021	DISPATCH SERVICES	_	0.00	0.00	569.54	03318
		00,02,2022	OIS! ATCH SERVICES	701122	0.00		303.54	
013365	IMAGE SOURCE		06/02/2021	Regular		0.00	205.35	63319
25AR1282068	Invoice	06/02/2021	OFFICE EXPENSE 4/3	30/21 5/29/21	0.00		205.35	
013373	CORE & MAIN LP		06/02/2021	Regular		0.00	1,260.59	63330
O194631	Involce	06/02/2021	WELL 14 4-LOG TRE	•	0.00	0.00	296.16	03320
O212557	Invoice	06/02/2021	SMALL TOOLS - DIST		0.00		270.70	
O218580	Invoice		WELL 14 4-LOG TRE		0.00		38.75	
O233434	Invoice		WELL 14 4-LOG TRE		0.00		60.00	
0255844	Involce	06/02/2021	WELL 14 4-LOG TRE		0.00		594.98	
		_						
002565	DUDEK AND ASSOCIATES, IN		06/02/2021	Regular		0.00	18,356.01	63321
202102720	Invoice	06/02/2021	ENG SERV: MULTIPL	E PROJECTS THRU 4/30/	0.00		18,356.01	
VEN01466	FEDAK & BROWN LLP		06/02/2021	Regular		0.00	4,458.00	63322
FB052821	Invoice	06/02/2021	FINANCIAL AUDIT 2	-	0.00		4,458.00	000==
							•	
013222	FRONTIER COMMUNICATIO		06/02/2021	Regular		0.00	206.02	63323
FC0621	Invoice	06/02/2021	HDMC WWTP - TELL	EPHONE	0.00		206.02	
013802	HASA, INC.		06/02/2021	Regular		0.00	471.70	63324
749110	Invoice	06/02/2021	WATER TREATMEN	-	0.00		471.70	05524
004152	HI-DESERT STAR		06/02/2021	Regular		0.00	103.00	63325
HDS0621	Invoice	06/02/2021	SUBSCRIPTION THR	U 6/2024	0.00		103.00	
009054	KATHLEEN J. RADNICH		06/02/2021	Regular		0.00	2,121.00	63326
21-0516-2	Invoice	06/02/2021	PUBLIC RELATIONS		0.00	3.00	903.00	33320
21-0523-1	Invoice	06/02/2021	PUBLIC RELATIONS		0.00		1,218.00	
							.,	
000134	KENNEDY/JENKS CONSULTA		06/02/2021	Regular		0.00	1,800.00	63327
<u>147736</u>	Involce	06/02/2021	2020 URBAN WATE	R MGMT PLAN UPDATE	0.00		1,800.00	

06/16/2021

Regular

013809

WEST COAST CIVIL, INC.

7,940.00 63371

0.00

vendor Number	Vendor DBA Name		Payment Date	,	DISCOURT AM		syment Amount	Number
Payable #		Post Date	Payable Description		Discount Amount	Payable	Amount	
<u>21-0627-1</u>	Invoice	06/30/2021	PUBLIC RELATIONS S	ERVICES	0.00		651.00	
013920	LF STAFFING SERVICES INC D	RA LAROR FINDERS	06/30/2021	Regular		0.00	5,158.40	63407
37-49-10440			TEMPORARY LABOR	исвојај	0.00		2,579.20	03407
<u>37-49-10468</u>	Involce	06/30/2021	TEMPORARY LABOR		0.00		2,579.20	
013019	ARBORIST SERVICES		06/30/2021	Regular		0.00	775.00	63408
9075		06/30/2021		LD MAINT THRU 6/15/21	0.00	0.00	775.00	03400
3013	IIIAOICE	00/30/2021	DEINIO GARDEIA/BUII	TO MINIMI LUNO 0/12/51	0.00		773.00	
006507	McMASTER-CARR SUPPLY CO	MPANY	06/30/2021	Regular		0.00	631.43	63409
59546318		06/30/2021	PUMPING PLANT SU	-	0.00		631.43	
NATURE OF	mvoice .	00/30/2022	7 01117 1110 1 0 1111 30	11 6163	0.00		034.43	
013936	TESS ELECTRIC		06/30/2021	Regular		0.00	16,450.00	63410
0075	Invoice	06/30/2021		N - WELL 14 - 4 LOG TRE	0.00		16,450.00	
22.7		,,			0.00	•	,	
000193	MORONGO BASIN CONSERVA	ATION ASSOCIATION	1, 06/30/2021	Regular		0.00	750.00	63411
MBCA060721	Involce	06/30/2021	SUPPORT OF DESERT	WISE LANDSCAPE TOUR	0.00		750.00	
003930	NBS		06/30/2021	Regular		0.00	567.54	63412
621000438	Invoice	06/30/2021	CMM DELIQUENT LE	TTERS	0.00		567.54	
		. ,						
000236	PAYPRO ADMINISTRATORS		06/30/2021	Regular		0.00	110.00	63413
77853	Invoice	06/30/2021	FSA ADMIN FEES - M	IAY - JUNE 21	0.00		110.00	
VEN01300	POWER DESIGN INC.		06/30/2021	Regular		0.00	81,611.43	63414
<u>36459</u>	Invoice	06/30/2021	WELL 14 4-LOG TREA	ATMENT BUILDING	0.00	1	81,500.00	
36459-1	Invoice	06/30/2021	SUPPLIES: LOBBY RE	STRUCTURING	0.00		111.43	
		· ·						
008415	PRUDENTIAL OVERALL SUPP	LY	06/30/2021	Regular		0.00	262.12	63415
23172459	Invoice	06/30/2021	SHOP EXPENSE		0.00		195.01	
23172466	Invoice	06/30/2021	SHOP EXPENSE		0.00		67.11	
		• •						
000495	ACCOUNTEMPS		06/30/2021	Regular		0.00	4,359.70	63416
57850596	Invoice	06/30/2021	TEMPORARY LABOR		0.00		641.51	
57878610	Invoice	06/30/2021	TEMPORARY LABOR		0.00		1,637.34	
57907933	Invoice	06/30/2021	TEMPORARY LABOR		0.00		644.09	
57921667	Invoice	06/30/2021	TEMPORARY LABOR		0.00		803.60	
			TEMPORARY LABOR		0.00			
<u>57928616</u>	Invoice	06/30/2021	ICIVIPUNANT LABOR		0.00		633.16	
013820	SC FUELS		06/30/2021	Regular		0.00	3,092.52	63417
1897701-IN	Invoice	06/30/2021	FUEL FOR VEHICLES		0.00		3,092.52	03417
103//01-114	MADICE	00/30/2021	FOEL FOR VEHICLES		0.00		3,032.32	
013011	SERGIO D FIERRO		06/30/2021	Regular		0.00	990.00	63418
JBWD-103	Invoice	06/30/2021		NTENANCE: APR TO JUN	0.00		990.00	
1B440-103	MADICE	00/30/2021	CHAIRS STATION WAT	MICHANCE. AFR TO JOH	0.00		330.00	
011615	WESTERN EXTERMINATOR C	0.	06/30/2021	Regular		0.00	34.00	63419
8286770	Invoice	06/30/2021	PEST CONTROL SERV	•	0.00		34.00	
MADOL. V		,,			0.00			
000233	NAPA AUTO PARTS		06/30/2021	Regular		0.00	284.00	63420
367304	Invoice	06/30/2021	VACUUM MAINTEN	=	0.00	1	160.01	
368057	Invoice	06/30/2021		NCE: V37, V38 & V39	0.00		103.55	
	Invoice	06/30/2021	VACUUM MAINTEN		0.00		11.57	
368283				ANCE. E/Z				
<u>368565</u>	Invoice	06/30/2021	SHOP EXPENSE		0.00	,	8.87	
004110	BURRTEC WASTE & RECYCLI	NG SVCS	06/02/2021	Manual		0.00	ASA DC	901715
					0.00			304113
BW0621	Invoice	06/02/2021	TRASH & RECYCLING		0.00		160.27	
BW0621B	Invoice	06/02/2021	TRASH REMOVAL (S	HOP} - JUN 21	0.00	)	294.58	
000000	CTANDADD INCLIDANCE CO		06/03/2021	Manual		0.00	1 366 00	001716
009920	STANDARD INSURANCE CO	05 (03 (353)	06/02/2021			0.00	1,266.96	301/10
ST0621	Invoice	06/02/2021	EE LIFE INSURANCE	· 10N 21	0.00	,	1,266.96	
000237	COLONIAL LIFE & ACCIDENT	INICHIDANICE CO. INIC	06/02/2021	Manual		0.00	1,612.18	901717
								301/1/
3990561-0505104	Invoice	06/02/2021	EE LIFE INSURANCE	· WIAT 21	0.00	,	1,612.18	
009898	SOCALGAS		06/02/2021	Manual		0.00	15.99	901718
VVJ0J0	JULINEURI		00/04/4064	IVIG11000		0.00	13.00	202110

Check Report						Da	ate Range: 06/01/20	21 - 06/30/2021
Vendor Number	Vendor DBA Name		Payment Date	Payment Type	Discount Am	ount	Payment Amount	Number
Payable #	Payable Type	Post Date	Payable Description	1	Discount Amount	Paya	sble Amount	
000248	PAYCHEX		06/25/2021	Manual		0.00	387.58	901740
348988	Invoice	06/25/2021	PAYROLL PROCESSI	NG FEE	0.00		387.58	
000236	PAYPRO ADMINISTRATORS		06/25/2021	Manual		0.00	12.50	901741
PPE 6-18-21	Invoice	06/25/2021	EE FSA DEDUCTION	S 6-25-21	0.00		12.50	
000025	ICMA RC		06/30/2021	Manual		0.00	4,320.00	901742
ICMARC0621	Invoice	06/30/2021	457 REMITTANCE -	IUN 21	0.00		4,320.00	
001517	CalPERS		06/30/2021	Manual		0.00	12,619.86	901743
PPE 6-18-21	Invoice	06/30/2021	PAY PERIOD ENDING	G 6/18/21	0.00		12,619.86	
008200	PITNEY BOWES INC.		06/30/2021	Manual		0.00	320.21	901744
3104818252	Invoice	06/30/2021	LEASING CHARGES	2ND QTR 21	0.00		320.21	

#### Bank Code AP Summary

Payment Type	Payable Count	Payment Count	Discount	Payment
Regular Checks	137	84	0.00	379,832.29
Manual Checks	33	30	0.00	105,767.17
Voided Checks	0	3	0.00	-644.80
Bank Drafts	0	0	0.00	0.00
EFT's	0	0	0.00	0.00
	170	117	0.00	ARA 95A 66

# JOSHUA BASIN WATER DISTRICT UTILITY REFUND REGISTER

Annaumt Number	Mama	0-4-	<b>T</b>	
Account Number	Name	<u>Date</u>	Type	Amount
10-00184-017	LAVOIE, MADELAINE D	6/2/2021	Refund	26.02 Check #: 63343
11-00055-003	DIMANNO, HELENKA G	6/2/2021	Refund	38.03 Check #: 63344
13-00371-010	MAY, BRIAN W	6/2/2021	Refund	131.92 Check #: 63345
54-00281-000	GEORGE E BECKER TRUST	6/2/2021	Refund	38.03 Check #: 63346
59-00195-000	STEWART FAMILY TRUST	6/2/2021	Refund	0.39 Check #: 63347
01-00103-003	ASANO, EVAN	6/3/2021	Reverse Refund Check Adjustment	-21.31 REVERSE REFUND
03-00084-003	JAMES & LINDA BARNARD TR 5-30-08	6/3/2021	Reverse Refund Check Adjustment	-18.33 REVERSE REFUND
04-00092-010	ELIAS, JASMINE E	6/3/2021	Reverse Refund Check Adjustment	-0.44 REVERSE REFUND
04-00156-005	ALVARADO, RINA	6/3/2021	Reverse Refund Check Adjustment	-19.50 REVERSE REFUND
05-00039-001	TRIPP, JOYCE	6/3/2021	Reverse Refund Check Adjustment	-11.42 REVERSE REFUND
07-00016-003	WATKINS, KAREN	6/3/2021	Reverse Refund Check Adjustment	-17.19 REVERSE REFUND
07-00116-002	LINGAN, ISHAI B	6/3/2021	Reverse Refund Check Adjustment	-29.33 REVERSE REFUND
09-00009-005	JESSON, JAKE	6/3/2021	Reverse Refund Check Adjustment	-153.48 REVERSE REFUND
09-00074-009	ESTRADA, RAMON	6/3/2021	Reverse Refund Check Adjustment	-67.72 REVERSE REFUND
10-00315-009	CRAIG, JUSTIN	6/3/2021	Reverse Refund Check Adjustment	-130.20 REVERSE REFUND
13-00173-021	WALLACE, ELIZABETH	6/3/2021	Reverse Refund Check Adjustment	-161.09 REVERSE REFUND
14-00032-021	WILSON, HILLARY R	6/3/2021	Reverse Refund Check Adjustment	-86.12 REVERSE REFUND
14-00180-016	GAINES, LARRY W II	6/3/2021	Reverse Refund Check Adjustment	-41.54 REVERSE REFUND
52-00089-005	OAK PROJECT MANAGEMENT	6/3/2021	Reverse Refund Check Adjustment	-40.02 REVERSE REFUND
52-00127-012	CASTILLO, MADISON	6/3/2021	Reverse Refund Check Adjustment	-37.29 REVERSE REFUND
52-00176-016	MALONE, KELLY R	6/3/2021	Reverse Refund Check Adjustment	-0.63 REVERSE REFUND
53-00053-016	JONES, RONALD	6/3/2021	Reverse Refund Check Adjustment	-147.51 REVERSE REFUND
56-00036-007	USHER, SILVER	6/3/2021	Reverse Refund Check Adjustment	-243.39 REVERSE REFUND
56-00134-014	AFFORDABLE RENTALS	6/3/2021	Reverse Refund Check Adjustment	-0.99 REVERSE REFUND
57-00247-000	BLOMQUIST, ANDERS B	6/3/2021	Reverse Refund Check Adjustment	-6.58 REVERSE REFUND
61-00182-022	REALTY 1	6/3/2021	Reverse Refund Check Adjustment	-160.32 REVERSE REFUND
62-00057-004	CARGO, MYRA E	6/3/2021	Reverse Refund Check Adjustment	-162.71 REVERSE REFUND
65-00043-007	MCBRIDE, VANESSA	6/3/2021	Reverse Refund Check Adjustment	-21.87 REVERSE REFUND
65-00194-008	ESTATE OF ARWIN STRATTON	6/3/2021	Reverse Refund Check Adjustment	-0.52 REVERSE REFUND
65-00294-010	POSADA, ROBERT L	6/3/2021	•	
		6/16/2021	Reverse Refund Check Adjustment	-38.49 REVERSE REFUND
06-00037-011	WARD, MELODY R			38.03 Check #: 63375
10-00108-016	BRITE, DARLENE M	6/16/2021		38.03 Check #: 63376
10-00159-012	ARNOLD, PETER G	6/16/2021		10.92 Check #: 63377
12-00374-008	MUCHENJE, KYLEE	6/16/2021		244.95 Check #: 63378
13-00265-015	FRATINI, AMBER N	6/16/2021		131.68 Check #: 63379
55-00136-013	FLORES, JOVANI	6/16/2021		103.70 Check #: 63380
58-00224-001	TUMMARELLO, ANTHONY J	6/16/2021		152.16 Check #: 63381
07-00016-003	WATKINS, KAREN	6/16/2021		17.19 Check #: 63382
07-00116-002	LINGAN, ISHAI B	6/16/2021		29.33 Check #: 63383
09-00009-005	JESSON, JAKE	6/16/2021		153.48 Check #: 63384
13-00173-021	WALLACE, ELIZABETH	6/16/2021		161.09 Check #: 63385
52-00089-005	OAK PROJECT MANAGEMENT	6/16/2021		40.02 Check #: 63386
52-00127-012	CASTILLO, MADISON	6/16/2021		37.29 Check #: 63387
52-00176-016	MALONE, KELLY R	6/16/2021		0.63 Check #: 63388
53-00053-016	JONES, RONALD	6/16/2021		147.51 Check #: 63389
56-00036-007	USHER, SILVER	6/16/2021		243.39 Check #: 63390
56-00134-014	AFFORDABLE RENTALS	6/16/2021		0.99 Check #: 63391
62-00057-004	CARGO, MYRA E	6/16/2021		162.71 Check #: 63392
65-00043-007	MCBRIDE, VANESSA	6/16/2021	Refund	21.87 Check #: 63393
01-00088-006	SAALISI, DINA	6/30/2021	Refund	183.05 Check #: 63421
06-00058-003	SMIT, SAVANNAH ROSE	6/30/2021	Refund	158.40 Check #: 63422
06-00130-000	ANDERSON, DALE	6/30/2021	Refund	16.79 Check #: 63423
08-00016-004	PROPERTIES, C & C	6/30/2021	Refund	191.64 Check #: 63424
10-00225-006	CUPSA, LIVIU M	6/30/2021	Refund	85.84 Check #: 63425
10-00342-011	BUCHANAN, KATHRYN	6/30/2021	Refund	49.43 Check #: 63426
10-00458-001	CRESCENT RIDGE ACQUISITIONS & DEVELOP	6/30/2021	Refund	79.86 Check #: 63427
55-00312-009	ECKENROTH, JESSE	6/30/2021	Refund	89.12 Check #: 63428
56-00203-004	HAMMOND, NORA	6/30/2021	Refund	188.82 Check #: 63429
62-00199-016	ESTUS, JAMES R	6/30/2021	Refund	142.21 Check #: 63430
64-99266-000	CROWN RENTAL & INVESTMENTS LLC	6/30/2021	Refund	2,745.45 Check #: 63431
65-00351-005	FRUCHTER, DAVID K	6/30/2021	Refund	143.64 Check # 63432
				4,425.62

JOSHUA BASIN WATER DISTRICT PO BOX 675 JOSHUA TREE, CA 92252

Employee Number 10513	Employee Name Doolittle, Stacy	<u>Date</u> 06/09/2021	Type Director Pay Note: WATER RESOURCES & OPERATIONS COMMITTEE 1/DIR/504/	<u>Units</u> 1.0000	<u>Additions</u> \$173,63	<u>Deductions</u>
		06/10/2021	Director Pay Note: MWA BOARD OF DIRECTORS MEETING 1/DIR/504/	1.0000	\$173.63	
		06/16/2021	Director Pay Note: BOARD OF DIRECTORS MEETING 1/DIR/504/	1.0000	\$173.63	
				Totals:	\$520.89	\$0.00
				Employee Total:	\$520.89	
Employee Number	Employee Name	Date	Type	<u>Units</u>	Additions	Deductions
10511	Floen, Thomas	06/07/2021	Director Pay Note: ADHOC COVID-19 MEETING 1/DIR/504/	0.0000		-
		06/09/2021	Director Pay Note: FINANACE COMMITTEE MEETING 1/DIR/504/	1.0000	\$173.63	
		06/16/2021	Director Pay Note: BOARD OF DIRECTORS MEETING 1/DIR/504/	1.0000	\$173.63	
				Totals:	\$347.26	\$0.00
				Employee Total:	\$347.26	
Employee Number 10512	Employee Name Jarlsberg, Jane	<u>Date</u> 06/02/2021	Type Director Pay Note: LEGISLATIVE & PUBLIC INFORMATION COMMITTEE 1/DIR/504/	<u>Units</u> 1.0000	<u>Additions</u> \$173.63	<u>Deductions</u>
		06/16/2021	Director Pay Note: BOARD OF DIRECTORS MEETING 1/DIR/504/	1.0000	\$173.63	
			earn-ray area exercises relief earlies and age and said the said of the said	Totals:	\$347.26	\$0.00
				Employee Total:	\$347.26	

Employee Number 10505	Employee Name Reynolds, Michael	<u>Date</u> 06/09/2021	Type Director Pay Note: WATER RESOURCES & OPERATIONS COMMITTEE MEETING 1/DIR/504/	<u>Units</u> 1.0000	Additions \$173.63	<u>Deductions</u>
		06/16/2021	Director Pay Note: BOARD OF DIRECTORS MEETING 1/DIR/504/	1.0000	\$173.63	
				Totals:	\$347.26	\$0.00
				Employee Total:	\$347.26	
Employee Number 10509	Employee Name Unger, Rebecca	<u>Date</u> 05/27/2021	Type Director Pay Note: MOJAVE WATER AGENCY BOARD OF DIRECTORS VIRTUAL MEETING 1/DIR/504/	<u>Units</u> 1.0000	<b>Additions</b> \$173.63	<u>Deductions</u>
		06/02/2021	Director Pay Note: LEGISLATIVE & PUBLIC INFORMATION VIRTUAL MEETING 1/DIR/504/	1.0000	\$173.63	
		06/03/2021	Director Pay Note: MOJAVE WATER AGENCY TECHNICAL ADVISORY COMMITTEE 1/DIR/504/	1.0000	\$173.63	
		06/07/2021	Director Pay Note: ADHOC COVID-19 MEETING 1/DIR/504/	1.0000	\$173.63	
		06/09/2021	Director Pay Note: FINANCE CEOMMITTEE MEETING 1/DIR/504/	1.0000	\$173.63	
		06/16/2021	Director Pay Note: BOARD OF DIRECTORS MEETING 1/DIR/504/	1.0000	\$173.63	
				Totals:	\$1,041.78	\$0.00
				Employee Total:	\$1,041.78	

#### **Pay Adjustment Summary**

Type	<u>Units</u>	<b>Additions</b>	<b>Deductions</b>	Grand Totals:	\$2,604.45	\$0.00
Director Pay	15.0000	\$2,604.45		Grand Total:	\$2,604.45	

#### JOSHUA BASIN WATER DISTRICT BOARD OF DIRECTORS MEETING MINUTES WEDNESDAY, JULY 21, 2021

CALL TO ORDER/PLEDGE OF ALLEGIANCE – President Unger called the meeting to order at 6:30 p.m. via teleconference.

DETERMINATION OF A QUORUM – President Unger, Vice President Floen, Director Doolittle, and Director Jarlsberg are in attendance via teleconference. Director Reynolds arrived at 6:23 p.m.

STAFF PRESENT –Mark Ban, General Manager, Sarah Johnson, Director of Administration, Anne Roman, Director of Finance, Jim Corbin, Director of Operations, Autumn Rich, Accounting Supervisor, and Beverly Waszak, Executive Assistant, are in attendance via teleconference.

CONSULTANTS PRESENT -Kathleen Radnich, Public Outreach Consultant, Jeff Hoskinson, Legal Counsel, are in attendance via teleconference.

APPROVAL OF AGENDA – MSC<sup>1</sup> (Floen/Doolittle) 4/0/1 motion carried to approve the Agenda.

Ayes: Doolittle, Floen, Jarlsberg, and Unger

Noes: None Absent: Reynolds Abstain: None

PUBLIC COMMENT - None

CONSENT CALENDAR – MSC<sup>1</sup> (Jarlsberg/Floen) 4/0/1 motion carried to approve the Consent Calendar.

Ayes: Doolittle, Floen, Jarlsberg, and Unger

Noes: None Absent: Reynolds Abstain: None

APPROPRIATION LIMIT FOR FISCAL YEAR 2021 – Anne Roman, Director of Finance, gave the staff report that included the following:

The appropriation limit (a.k.a. the Gann Limit) was enacted in 1980. The purpose of the Limit is to place an annual limit or restriction on the growth of *tax-funded* programs and services. The Limit provides for an annual increase no greater than the increase in the cost of living, plus the increase in population. The proceeds of taxes *in excess of* appropriations must be designated for purposes exempt from limitation or returned to taxpayers. Proceeds of *taxes* have been interpreted to include:

- general tax revenues
- proceeds from investment of tax revenue
- revenue from user fees/charges that exceed the cost of providing the service
- unrestricted state/federal grant revenue

#### Factors of the 21/22 calculation follow:

- The cost of living (based on per capita personal income) increased from 3.73% to 5.73%.
- The population for unincorporated portions of San Bernardino County, which applies to JBWD, decreased from 0.32% to -0.2%.
- The calculation using these two figures result in an increase of 5.519% or \$106,140.

• The District anticipates approximately \$569,277 in general tax revenues (the "free" portion of the 1% property tax) plus up to \$115,000 in interest revenue, which is also subject to the Limit. All other revenues, such as user fees (because they do not exceed the cost of service) are not subject to the Limit. The total of these subject revenues, \$684,277, is significantly below the 21/22 appropriation limit of \$2,029,480. This was followed by a brief Q&A Period with the Board members.

MSC<sup>1</sup> (Floen/Jarlsberg) 4/0/1 motion carried to approve the Appropriation Limit for FY 2021.

Ayes: Doolittle, Floen, Jarlsberg, and Unger

Noes: None Absent: Reynolds Abstain: None

#### GENERAL MANAGER REPORT - General Manager Ban informed the Board on the following:

- Considerable progress made at Well 14 over the weekend.
- Motor control center is in.
- The meter section and the C1@ pump have not yet arrived.
- Ortega Strategies and Morongo Basin Water Districts are in a collaborative effort to address cannabis grows.

#### OPERATIONS REPORT - Jim Corbin, Director of Operations reported on the following:

- Pre-construction meeting with Auto Camp
- Completed 3 miles of debrushing on Tilford and repaired 55 potholes.
- Edison had a scheduled shutdown on Sunday, July 18, 2021, Well 15 was without power but we had the generators in place, so all went well.

#### **DIRECTOR MEETING REPORTS -**

Kathleen Radnich, Public Information Consultant, reported on the following:

- Volunteer Docent meeting is August 26, 2021, from 5-6 p.m. in the Water Wise Demonstration Garden.
- Farmer's Market theme this month is Water Drip Irrigation month and managing soil moisture landscape issues to reduce water loss.

The Board members commented on their Committee assignments and the public meetings they attended.

FUTURE DIRECTOR MEETINGS & TRAINING OPPROTUNITIES – President Unger read off the list of upcoming meetings.

CLOSED SESSION - The Board of Directors adjourned to closed session at 7:23 p.m.

RETURN TO OPEN SESSION – The Board of Directors returned from closed session at approximately 8:30 p.m. with no reportable action.

ADJOURNMENT – MSC<sup>1</sup> (Floen/Jarlsberg) 5/0/0 motion carried to adjourn the regular Board of Directors meeting at 8:32 p.m.

#### JOSHUA BASIN WATER DISTRICT BOARD OF DIRECTORS MEETING MINUTES WEDNESDAY, AUGUST 4, 2021

CALL TO ORDER/PLEDGE OF ALLEGIANCE – President Unger called the meeting to order at 5:30 p.m. via teleconference.

DETERMINATION OF A QUORUM – General Manager Ban asked for a roll-call and the following Directors were present; President Unger, Vice President Floen, Director Doolittle, and Director Jarlsberg are in attendance via teleconference.

STAFF PRESENT –Mark Ban, General Manager, Sarah Johnson, Director of Administration, Jim Corbin, Director of Operations, and Beverly Waszak, Executive Assistant, are in attendance via teleconference.

CONSULTANTS PRESENT –Kathleen Radnich, Public Outreach Consultant, is in attendance via teleconference.

APPROVAL OF AGENDA – MSC¹ (Reynolds/Doolittle) 5/0 motion carried to approve the Agenda.

Ayes: Doolittle, Floen, Jarlsberg, Reynolds, and Unger

Noes: None Absent: None Abstain: None

#### PUBLIC COMMENT - None

LOCAL CANNABIS GROWS – General Manager Ban led the meeting via a presentation that was updated and given at the MWA Board of Directors meeting by Marina West, General Manager of the Big Horn Desert View Water Agency, which provided insight on marijuana grow farms in the local area. The Board and members of the public discussed ways to combat this issue, which is growing at an alarming pace. Main topics discussed were:

- 1. Water theft
- 2. Where is the water coming from to continue to grow the marijuana farms
- 3. Can their water supply be cut off
- 4. What about unsanctioned wells

The water districts formed a coalition called HWY 62/247 Initiative and General Manager Ban stated that they are approaching it the same as the Mojave Water Agency Technical Advisory Committee, which is to provide outreach to regulators and legislators and offer local assistance to what water districts can do. One of the biggest complaints we receive is "can't we just turn off their water", we cannot legally go around shutting off people's water especially with what our current rules and regulations are.

Currently, we are working with our attorneys to see how we can include this into our current rules & regulations that could go under "Drought Conditions". The second part of this having our employees actually go out to some of these sites (where some individuals are not law-abiding citizens) and shut their water off and could endanger the employee so we would need to send someone from the Sheriff's office with them.

GENERAL MANAGER REPORT – General Manager Ban turned it over to Sarah Johnson, Director of Administration who gave an update on COVID-19 and the new emergency temporary standards that include the following:

- Face Coverings
- Respirator Requirements
- Vaccination Status
- Social Distancing

- Testing Requirements
- Quarantine Requirements

Many provisions from the original standards are still in place, such as completing daily screening before coming on site. Face coverings are required indoors and in vehicles for unvaccinated individuals and are not required for vaccinated individuals.

#### **DIRECTOR MEETING REPORTS -**

The Board members commented on their Committee assignments and the public meetings they attended.

Kathleen Radnich, Public Information Consultant gave a brief overview of the grant we received from MWA Strategic Partnership in the amount of \$7,000. This will be used for media enticements that center around the drought that will aim toward rate payers to do their part in conserving water.

FUTURE DIRECTOR MEETINGS & TRAINING OPPROTUNITIES – President Unger read off the list of upcoming meetings.

ADJOURNMENT – MSC¹ (Floen/Reynolds) 4/0/1 motion carried to adjourn the regular Board of Directors meeting at 6:46 p.m. Director Jarlsberg left the Board of Directors meeting at 6:04 p.m.

#### JOSHUA BASIN WATER DISTRICT MEETING AGENDA ITEM STAFF REPORT

**Regular Meeting of the Board of Directors** 

**REPORT TO:** Board of Directors

**PREPARED BY:** Mark Ban, General Manager

**TOPIC:** OCWD Director Cathy Green running for ACWA Vice

President

**RECOMMENDATION:** Recommend that the Board of Directors approve Resolution

No. 21-1034 supporting Cathy Green as Vice President of

**DATE: August 18, 2021** 

ACWA.

#### **ANALYSIS:**

Orange County Water District (OCWD) Director Cathy Green is running for Vice President of the Association of California Water Agencies. Cathy is a strong supporter of the Community Water System Alliance (OCWSA) membership, of which the District is a member of, and has been a voice for water systems serving smaller and disadvantaged communities. Cathy is currently on the ACWA Executive Committee and has been Region 10 Chairperson from 2018-2019, Region 10 Vice Chairperson 2016-2017, 2020 to current, Region 10 Board Member 2012 to current.

current, Region 10 Board Member 2012 to current. She is also on two ACWA Committees, the Water Quality

Committee, and the Energy Committee.

FISCAL IMPACT: FOR INFORMATION ONLY

# ELECT CATHY GREEN AS ACWA VICE PRESIDENT

**COMMITMENT - EXPERIENCE - LEADERSHIP** 



# **ACWA BOARD MEMBER**

- · Executive Committee (2020-current)
- · Region 10 Chair (2018-19)
- · Region 10 Vice Chair (2016-17, 2020-current)
- · Region 10 Board Member (2012-current)

# **ACWA COMMITTEES**

- · Water Quality Committee (2012-current)
- · Energy Committee (2019-current)
- · State Legislative Committee (2012-2015)

# **ORANGE COUNTY WATER DISTRICT, Director (2010-current)**

- · President 2015-16
- · 1st Vice President (2013, 2014, 2019-current)
- · Water Advisory Committee of Orange County (WACO): Chair
- · Water Issues Committee: Chair
- · Communications/Legislative Liaison Committee: Vice Chair

# **CIVIC LEADERSHIP**

- · City of Huntington Beach Mayor (2003, 2009)
- · Councilwoman (2002-2010)

# PROFESSIONAL EXPERIENCE

- · Registered Nurse
- · Law degree

My vision for ACWA is to embrace its motto -- Bringing Water Together -- which, for me, is about unifying ACWA members and working collaboratively with diverse stakeholders to find smart solutions to the challenges we are now facing.

#### **RESOLUTION NO. 21-1034**

# A RESOLUTION OF JOSHUA BASIN WATER DISTRICT BOARD OF DIRECTORS TO SUPPORT ORANGE COUNTY WATER DISTRICT (OCWD) FIRST VICE PRESIDENT CATHY GREEN AS A CANDIDATE FOR THE OFFICE OF ACWA VICE PRESIDENT

WHEREAS, the Association of California Water Agencies (ACWA) has announced that a Nominating Committee has been formed to develop a slate for the ACWA election of its statewide lead officer positions of President and Vice President; and

WHEREAS, the individual who fills the ACWA Vice President position needs to possess a working knowledge of water industry issues and concerns, connections with water professionals throughout the state, strength of character, leadership capabilities, and experience in matters related to the performance of the duties of the office; and

WHEREAS, this person must be able to provide the dedication of time and energy to effectively serve in this capacity; and

WHEREAS, Joshua Basin Water District recognizes that Director Green has served on the ACWA Board since 2016, and on the ACWA Board Executive Committee since 2020; and

WHEREAS, Director Green has served as ACWA Region 10 Chair 10 (2018-19) and is now serving her second term as ACWA Region 10 Vice Chair (2016-17, 2020-current), and she has served as ACWA Region 10 Board member since 2012; and

WHEREAS, Director Green serves on the ACWA Water Quality Committee (2012-current) and the ACWA Energy Committee (2019-current), and she previously served on the ACWA State Legislative Committee (2012-2015); and

WHEREAS, Director Green has served in a leadership role at Orange County Water District. She was elected to the OCWD Board of Directors (OCWD Board) in November 2010 and was re-elected in 2012, 2016, and 2020. She was selected by the OCWD Board to serve as its 2015 and 2016 President. She currently serves as First Vice President, a position she previously held in 2013, 2014, and since 2019; and

WHEREAS, Director Green currently serves as the Chair of the Water Advisory Committee of Orange County (WACO), Chair of the OCWD Water Issues Committee, and Vice Chair of the OCWD Communications and Legislative Committee; and

WHEREAS, prior to her service on OCWD's Board, Director Green was elected to two consecutive terms on the Huntington Beach City Council (2002-2010) where she served two terms as Mayor (2003 and 2009). Director Green has been involved as a council liaison and active community member on many city boards, commissions, and committees; and

WHEREAS, it is the opinion of Joshua Basin Water District Board of Directors that Director Green possesses all of the qualities needed to fulfill the duties of the office of the ACWA Vice President; and

NOW, THEREFORE, BE IT RESOLVED, that the Joshua Basin Water District Board of Directors does hereby endorse Orange County Water District First Vice President Cathy Green as a candidate for Vice President of the Association of California Water Agencies.

PASSED AND ADOPTED BY, Joshua Basin Water District Board of Directors at a regular meeting of said Board held on August 18, 2021.

Ayes:	
Nos:	
Absent:	
Abstain:	*
	Rebecca Unger, President, Board of Directors
Mark Ban, General Manager and Boa	ard Secretary

#### JOSHUA BASIN WATER DISTRICT MEETING AGENDA ITEM STAFF REPORT

**Board of Directors Meeting** 

**DATE: August 18, 2021** 

**REPORT TO:** Board Members

**PREPARED BY:** Anne Roman, Director of Finance

**TOPIC: RESERVE FUNDING TRANSFER FOR 2020/2021** 

**RECOMMENDATION:** Recommend that the Board of Directors approve the Reserve

Funding transfer for 2020/2021.

ANALYSIS:

The current Reserve Fund Policy indicates, "[t]he Board shall approve any reallocation of funds, transfers among reserve funds, or action that is inconsistent with this policy." Although reserve use is proposed and approved during the budget process, several factors may impact reserve use between the time the budget is set, and the actual costs are incurred. For example:

- Budgeted project costs may transform over time, adding or removing components in the interest of saving money or meeting certain timelines.
- The District does not encumber or set aside funding specifically for each budgeted project (with the exception of project-specific reserve funds like meter replacement), but rather, upon expenditure, considers any reserve-eligible project for funding. In other words, we are currently using a first-come, first-served basis for reserve funding of projects.
- Since the majority of reserve funding transfers occur at fiscal year-end, a project in progress may receive reserve funding in one fiscal year, yet funds could be depleted before the project is completed in the next year.

For fiscal year 20/21, proposed reserve funding of \$1,037,511 for costs incurred is detailed herein in Column 3 "(Funds to Unrestrict)". To simplify and avoid the confusion of partial funding, projects that are in early stages of progress are not scheduled for reserve funding until next year.

In addition, \$1,750,000 in funding is anticipated to be generated by the Rate Study for replenishment of certain designated reserves. This is detailed in Column 4 "Funds to Restrict". This funding is be generated by rates throughout the year so availability may be limited to fiscal year end, based on meeting revenue and expense budgets.

1 1 1 1 1 1	2	3	4	5
Reserve / Items	Estimated Beginning Balance*	(Funds to Unrestrict)	Funds to Restrict	Estimated Ending Balance*
Equipment & Technology Replacement Reserve, which is designated for use only with replacement items.	\$193,521	\$0	\$170,000	\$363,521 Target \$500k
Meter Replacement Reserve, which is a specific designated program for proactive replacement of meters, MXU's, ball and check valves. Transfer reflects purchases not installations.	\$734,931	(\$264,901)	\$500,000	\$970,030
Capital Reserve, which is designated for capital costs not eligible for CIRP loan funding or individual replacement reserves:  Geoviewer upgrades, Chollita land acquisition, Laserfiche, Tack pot, Water Buffalo, Substantial portion of Well 14 4-Log (project continues to 21/22)	\$1,720,073	(\$669,939)	\$1,000,000**  **Generated by rates during year; transfer will occur when/if funding is available.	\$2,050,134
Wastewater/Sewer Capacity Reserve, which is legally restricted for eligible uses such as system expansion.	\$1,344,498	\$0	Replenishment depends on development.	\$1,344,498
Water Capacity Reserve, which is legally restricted for eligible uses such as system expansion.  None in 20/21	\$1,000,155	\$0	Replenishment depends on development.	\$1,000,155
(Saddleback transfer forthcoming in 21/22)				
Building Replacement Reserve	\$36,441	\$0	\$30,000	\$66,441
None in 20/21 Studies and Reports Replacement Reserve	\$61,306	\$0	\$50,000	Target \$200k
None in 20/21 (Urban Water Management Plan in 21/22)	\$01,500	<b>⊅</b> U	\$30,000	\$111,306 Target \$100k
Emergency Capital Replacement Reserve	\$2,000,000	(\$102,671)	\$0	\$1,897,329
Well 10 Emergency Repair				
Other Legally Restricted Reserves (CMM, customer and project deposits, etc.)	\$1,244,901	N/A	N/A	\$1,244,901
TOTAL OF TRANSFERS ABOVE		\$1,037,511	\$1,750,000	
Operating and Cash Flow Reserves	\$4,671,514	(\$1,750,000)	\$1,037,511	\$3,959,025 Target \$3,417,931
TOTAL LAIF BALANCE***  ***Intra-LAIF transfers do not affect total	\$13,007,340			\$13,007,340

<sup>\*</sup>Balances are estimated since year end reconciliations/adjustments could marginally affect balance breakdowns.

1	ACTUAL				D	ESIGNATED RE	SERVES / LOAN A	ACCOUNT							RESTRICTED RÉSER	VE ACCOUNTS		AS
	PAUMITTE						7,5				7.5	DESIGNATED	DESIGNATED	DESIGNATED	RESTRICTED	RESTRICTED	RESTRICTED	
BEGINNING BALANCE (ACCT BAL)	20/21		36,441		61,306		193,521	734,931	1,720,073	693,795	2,746,273	2,962,549	1,708,965	2,000,000	1,000,155	1,344,498	1,244,901	13,007
SCHEDULED YEAR END FUNDING	30/22		30,000		50,000		170,000	500,000	1,000,00C		1,750,000	(1,750,000)	1,037,511			NEXT AND S		Antillides into
		A	В	С	D	E	F	G	H	t .	1		DESIGNATED		LEGALLY RESTR -E	XPANSION ONLY	LEGALLY RESTR	1,750
						EQ & TECH-	EQ & TECH	METER REPL							WATER	SEWER		
ITEM (to match annual budget)		BUILDING - OP	BUILDING CAP	STUDIES - OP	STUDIES CAP	OP	CAP	OP	CAPITAL	LOAN	TOTAL	CASH FLOW	OPERATING	EMERGENCY	CAPACITY*	CAPACITY	CMM, DEPOSITS, ETC.	TOTA
FUNDING TO BE TRANSFERRED FOR WORK DURING OLD YEAR								DIECULE!			OCCUPANT OF THE PERSON NAMED IN							
ALARM UPGRADES @ OFFICE									1.7									
ALARM UPGRADES @ SHOP									1.0									
AWIA COMPLIANCE									ONGOING									
C.S. AREA REMODEL								$\Box$	ONGOING/HOLD									
FRONT DOORS/AUTO OPENER									comb w/ above		1							
CARPET/PAINT/DOOR VARNISH (MOVED TO OPERATING)					1				not capital									
CASELLE FINANCIAL & UTILITY SOFTWARE (PH 1)										$\overline{}$								
CODIFICATION									ONGOING					1				
COST ALLOCATION AUDIT								$\Box$	1.0									
EFFICIENCY STUDY					V 670													
GEOVIEWER UPGRADES									(62,650)									
LAND AQUISITION: CHOLLITA RD									(86,160)									
LASERFICHE									(50,031)									
MOBILE OFFICE																		
REPL METERS/BALL/CHECKS								(264,901)										
SADDLEBACK DESIGN															FORTHCOMING			
SADDLEBACK INSTALL															FORTHCOMING			
SCADA (PH 4)							ONGOING											
TACK POT (CIRP)									(12,140)									
TILFORD WAY (DESIGN)									ONGOING									
TILFORD WAY INSTALL		4							ONGOING									
URBAN WATER MANAGEMENT PLAN					ONGOING						1							
WATER BUFFALO (CIRP)		¥	1 1				1 1	1	(39,868)		1	_						
WELL 14 - 4 LOG TREATMENT							L	1	(419,090)									
WELL 10 - EMERGENCY REPAIR				1	-	1	$\vdash$	1		$\vdash$		$\vdash$		(102,671)				
TOTAL RESERVE USAGE UNREFLECTED IN INCODE - OLD YEAR	20/21			1		1			1 1		1934,947							(1,0

363,521 970,030 2.050,134 693,795 4.255,228 1,212,549 2,746,476 1,897,329 1,000,155 1,344,498 1,244,901 13,007,341

ESTIMATED FUND BALANCE @ 20/21

66,441

111,306

#### JOSHUA BASIN WATER DISTRICT MEETING AGENDA ITEM STAFF REPORT

**Board of Directors Meeting** 

**REPORT TO:** Board Members

PREPARED BY: Anne Roman, Director of Finance

**TOPIC: 20/21 BAD DEBT WRITE-OFF OF \$20,100.24** 

**RECOMMENDATION:** Recommend that the Board of Directors approve the 2021 Bad

Debt Write-Off of \$20, 100.24.

**ANALYSIS:** 

The annual write-off of the bad debt is required for the audit. Bad debt is an expense to the District (one which is, unfortunately, passed on to all ratepayers). The 20/21 bad debt is a reflection of water charges still unpaid or not liened, remaining from the 19/20 fiscal year.

**DATE: August 18, 2021** 

Staff recommends approval of the 20/21 bad debt write-off of \$20,100.24, which is 67% of the budgeted amount of \$30,000. This write-off is what remains unpaid and/or not liened from the 19/20 water revenues that totaled \$4,978,715; that's 0.4% or just under ½ of 1% of revenues for that year.

Only three months of COVID slow collections are reflected in these figures since the moratorium on water terminations did not begin until April 2020. The greater impact of that moratorium will fall into next year's write-off.

Statistics of 20/21 bad debt include:

- The number of accounts to be written-off increased by 5 to 154 (3%) from 19/20 and the total write-off decreased slightly by \$485 (2.4%).
- The amounts range from 56¢ to \$943.56, averaging \$124.08.
- 8 addresses representing 19 accounts, 12% of the total, have 2 or more bad debts this year down from 9 last year.
- There are 22 accounts on the list that have prior bad debt, down from 24 last year.
- This year, there are 7 accounts with write-offs over \$500 down from 9, 4 prior owners and 3 tenant accounts.
- The largest bill this year, \$944, is 55% smaller than the largest write-off of \$2,081 from last year.
- The total of write-offs over \$500 is \$4,320 or 54% less than last year's "over 500" write-off of \$9,328. That seems to indicate that we are capturing more large balances via lien.

In 2016, the *locked basic fee* was implemented, shifting the bad debt statistics drastically. The 80% tenant to 20% owner ratio seen for decades shifted to a consistently high owner-to-tenant ratio, 76% owner to 24% tenant in 20/21. Prior owners comprise 57%, current owners 19% and tenants 24% of bad debt accounts this year. We can no longer lien *prior* owners and we also have no leverage, besides liens, to motivate current owners to pay locked meter charges.

The guarantee deposit is the District's first defense against bad debt and is designed to increase each January as water rates increase. The applicant for each new *unlocked basic fee* (active water service) account must undergo a credit check or pay an automatic deposit. The resulting "score" determines the deposit collected, with red and yellow requiring a deposit and green requiring no deposit. The initial credit status for write-off accounts is as follows:

Locked basic fee (no active water)	66 (44%)	\$5,548 (28%)
Red (active water)	23 (15%)	\$4,968 (25%)
Green (active water)	20 (13%)	\$2,247 (11%)
No data (mostly old accounts)	19 (12%)	\$3,307 (16%)
Reinstated from prior lock off	16 (10%)	\$1,735 (9%)
Yellow (active water)	10 (6%)	\$2,295 (11%)

Locked basic fee (inactive water service) accounts, which are automatically set up without a credit check or deposit, comprise the highest percentage of bad debt accounts, followed by unlocked accounts that initiated with a "red" credit rating. Of accounts with a deposit of \$200 or more, only 15 went into a bad debt status with an average write-off of \$129. That is an improvement over the 34 accounts with the old \$100 deposit and an average write-off of \$204.

Thanks to the diligent efforts and follow-through of our A/R Technician, the District has significantly increased collections. We are filing more liens on a more-timely basis. While we *eventually* expect to receive payment for most liens, liens don't have to be paid until properties are sold. Lien statistics:

- At 06/30/21, we had over \$136,653 in liens receivable.
- In 20/21, we received payment on 83 liens and lien-related balances totaling nearly \$50,000. We filed 66 new liens totaling \$26,383.
- Lien and related payments are on an upward trend, having increased by \$20,224 (68%) from 19/20 to 20/21.
- When we receive payoff requests for liens from escrow, we communicate all additional unliened balances and are often able to collect those as well. So, an additional \$19,758 or 66% was collected beyond the liened balance of \$30,023.

STRATEGIC PLAN ITEM: FISCAL IMPACT:

Financial 2.1, Conduct an annual audit.

20,100.24 bad debt expense for 20/21 fiscal year, 67% of the 20/21 budget of 30,000.

# JOSHUA BASIN WATER DISTRICT MEETING AGENDA ITEM STAFF REPORT

**Board of Directors Meeting** 

**DATE: August 18, 2021** 

**REPORT TO:** Board Members

**PREPARED BY:** Sarah Johnson, Director of Administration

**TOPIC:** New and revised job descriptions

**RECOMMENDATION:** Recommend that the Board of Directors adopt new and revised

job descriptions.

**ANALYSIS:** 

The new Foreman series of job descriptions include CIRP Foreman, Distribution Foreman, and Production Foreman. These positions are newly developed and will replace the current Lead Equipment Operator, Lead Construction & Maintenance, Lead Production Operator, and Production Supervisor positions. This change allows for the distribution of higher-level responsibilities across the organization which will create more effective leadership, improved efficiencies in the Operations programs, and prepares for succession.

The new Construction & Maintenance II/Mechanic job description has been developed to manage mechanic and fleet work. This change will provide for greater efficiency allowing the District to complete repairs in house in a timely manner, allowing jobs to keep moving, which helps to reduce costs.

The Foreman and Construction & Maintenance II/Mechanic positions are represented by AFSCME. The District has notified AFSCME of the new positions and is awaiting their concurrence. Staff recommends that the Board approve these job descriptions in draft form. Minor revisions may occur after discussion with AFSCME. Agreed upon revisions will fall into section 4.04.01 Employee Positions and Job Classifications section of the District's Administrative Code.

The Customer & Administrative Services Supervisor is a newly developed position. This position is slated to supervise customer service, field service, and an office assistant. Currently the Administration division is the only department without a supervisor. The addition of this position allows for the distribution of higher-level responsibilities across the organization which will create more effective leadership, improved efficiencies in Administrative programs, and prepares for succession.

The budget for each position described above was previously

approved in the FY21/22 budget.

STRATEGIC PLAN ITEM: 2.9.1 - Continuously improve, maintain, and comply with

Employee Life Cycle best practices

3.1.2 - Continually Update Job Descriptions

3.1.7 - Prepare & Create Process for Succession Planning

FISCAL IMPACT: As approved in the FY21/22 budget



#### JOB DESCRIPTION

POSITIONS	CIRP Foreman	CLASS/GROUP	AFSCME
SALARY RANGE	Range 35	SAFETY SENSITIVE	No
HOURS - FT/PT	Full Time	ESTABLISHED DATE	TBD
FLSA STATUS	Non-Exempt	REVISION DATE	

#### **SUMMARY**

Under direction, the CIRP Forman provides direct oversight to assigned staff, and coordinates and leads the activities and operations within the District's Capital Improvement Replacement Program (CIRP). The foreman will be the key person in charge of overseeing the completion of assigned projects with a keen awareness of material expenses, permits, and employee safety. The incumbent completes construction projects by assisting in budget preparation, planning, organizing, and controlling projects; conducts quality inspections; ensuring adherence to state and local codes, arranging for necessary equipment, and keeping construction project costs at or, if possible, under budget. Responsible for heavy equipment operation, vehicle and equipment maintenance, and various related construction tasks. The CIRP Foreman provides high-level assistance to the Director of Operations. This position is designated as a Distribution Shift Operator.

#### **DISTINGUISHING CHARACTERISTICS**

The CIRP Forman is an advanced journey-level position that independently performs highly technical and specialized duties related to the replacement of District infrastructure. The incumbent in this position has strong interpersonal, communication, leadership, and problem-solving skills; the ability to work without extensive supervision; with advanced journey-level knowledge of the underground construction industry and operation of light to heavy equipment. The CIRP Foreman must be well-organized and strongly focused on safety at all times.

#### SUPERVISION RECEIVED/EXERCISED

This position receives general direction from the Director of Operations. The position is responsible for leading, planning, prioritizing and reviewing work of assigned staff, ensuring compliance within set standards, guiding, training, providing technical and functional direction to assigned staff, and ensuring complete coverage for CIRP functions.

#### **EXAMPLES OF DUTIES**

Job Descriptions are only intended to present a description summary of the range of duties and responsibilities associated with specified position. Therefore, job descriptions may not include all duties performed by individuals within the position. The omission of specific statements of duties does not exclude them from the position if the work is similar, related, or a logical assignment to this class.

#### **Essential Functions:**

**CIRP Specific** 

- Oversees, prepares, and directs the daily work of the District's CIRP program, responsible for the
  direction of daily job duties including but not limited to the notification of Dig-Alert, survey, potholing,
  and preparation of equipment, parts, and material; and provides on-site support, leadership, guidance,
  and direction to subordinate staff.
- Operates expertly all of the District's heavy equipment and attachments, including but not limited to tractor-trailer unit(s), motor grader(s), water truck(s), rubber-tired loader(s), service truck(s),

excavator(s), dump truck(s), dump bed(s), asphalt spreader(s)/paver(s), rubber-tired backhoe, and directional boring machine(s); and drives vehicles to job sites that require a Class A License, at times towing heavy equipment on trailers.

• Excavates for CIRP related projects, water meter installation, and other excavations as assigned and ensures all underground utilities are located before excavating.

#### Foreman

- Review design and as-built drawings of new distribution and production facilities related; and interprets maps providing direction to complex problems with multiple variables.
- Assists in day-to-day District operations and maintenance as required, including but not limited to leak repair, service installation, customer service, facility maintenance, and on-call duties.
- Reads, interprets blueprints and plans, assists in designing and layout of water main replacement projects, provides accurately recorded as-built notations.
- Cleans, maintains and makes minor repairs to assigned equipment.
- Performs heavy and semiskilled maintenance, construction, and labor work when the nature of the job does not require constant equipment operations.
- Coordinates construction projects with the public, contractors, and representatives of other agencies. Leadership

# • Recommend changes to goals, procedures, policies, equipment, budget, and personnel to achieve performance efficiencies.

- Provides and contributes input on employee performance reviews and disciplinary action.
- Reviews timesheets for accuracy and conformance to standards.
- Provides input to the Director of Operations and other members of management as required.

#### Budget & Admin

- Assists in budget preparation, and acts as a project manager by planning, executing, monitoring, controlling, documenting, and closing out assigned projects.
- Reviews acquisition requirements and develops recommendations regarding the purchase, servicing, testing, inspection, and repair of District facilities and operation functions.
- Orders equipment, parts, and material related to CIRP functions.
- Compile memorandum, reports, written correspondence, develop written procedures related to departmental needs and requirements.
- Acts as a project manager by planning, executing, monitoring, controlling, documenting, and closing out assigned projects.

#### Other

- Regularly attends and presents material for internal meetings.
- Ensures and follows safe and proper working conditions in adherence with industry and District safety programs and protocols.
- Attends position related seminars and training events.
- Participates in the District's "on-call" rotation as assigned.
- Responds to call-outs after hours, weekends, and holidays.
- Performs other duties related to the classification as assigned.

#### **MINIMUM QUALIFICATIONS**

The following are representative of the qualifications necessary to perform the essential duties of the position.

Any combination of education and experience which would likely provide the necessary knowledge and abilities may be qualifying.

#### Experience:

Minimum of five (5) years of heavy equipment operation; and

- Minimum of three (3) years of experience in a lead position or as a supervisor;
- Minimum of five (5) years of broad and extensive experience within the water distribution industry, including the safe operation of heavy equipment, repair and maintenance of water main lines, hydrants, and service connections. Basic knowledge of Cla-Vals and an understanding of pressure-reducing stations required. Experience in emergency main line shutdowns, and proper knowledge of loading and testing a main is preferred.

#### Education and/or Training:

- High school diploma or equivalent;
- Continued education units are required to maintain certifications and are the responsibility of the employee with support from the District;
- Trench shoring, confined space, and other hazardous condition training will be provided by the District and must be attended by the employee; and
- Must obtain and maintain competent person status. Training will be provided by the District.

**Certificates, Licenses, Registration:** Must possess and maintain, or have the ability to obtain within 18 months of appointment:

- California Class "A" Commercial Drivers License (requires minimum Class "C" until Class "A" is obtained);
   and;
- State Water Resources Control Board (SWRCB) Grade III or higher Water Distribution Operator Certificate.

**Other Requirements:** This is a safety sensitive and Federally regulated DOT position subject to the District's Drug Prevention and Employee Testing Program, which is conducted in accordance with Title 49 CFR Part 40.

#### PERFORMANCE EXPECTATIONS: KNOWLEDGE, SKILLS, AND ABILITIES

The following are representative examples of KSA's necessary to perform the essential duties of the position.

#### **Knowledge:**

- AWWA standards;
- Use and functions of light and heavy power-driven equipment used in the District's maintenance and construction activities;
- Operating characteristics, maintenance requirements, and basic repair of power-driven equipment
  including but not limited to tractor-trailer units, motor graders, water trucks, rubber-tired loaders,
  service trucks, excavators, dump trucks, dump beds, asphalt spreaders/pavers, rubber-tired backhoe,
  and directional boring machines;
- Methods, materials, and practices utilized in the District's maintenance and construction activities;
- Use and purposes of hand tools;
- Parts and materials associated with water main replacement;
- Water infrastructure best practices;
- Safety requirements;
- District policies and procedures;
- Blueprint and plan reading;
- Water distribution requirements; and
- Microsoft Office products.

#### Skills:

- Competent skills to work efficiently and productively when completing work tasks;
- Light to heavy equipment operation;
- Computer operation; and
- Leadership and Supervisory skills.

#### **Abilities:**

- Direct the work of single or multiple construction crew(s);
- Work with little or no supervision;
- Operate assigned vehicles and equipment with skill and safety;
- Perform a variety of excavating, earthmoving, backfilling, trenching, discing, and clearing;
- Read, understand, and carry out written and verbal instructions;
- Communicate effectively, orally, and in writing;
- Make mathematical calculations with speed and accuracy;
- Maintain accurate records:
- Work standby on a rotating basis; and
- Establish and maintain cooperative and respectful working relationships with those contacted in the course of work and work within a team environment.

#### **PHYSICAL AND MENTAL DEMANDS**

The physical and mental demands described here are representative of those that must be met by employees to successfully perform the essential functions of this class. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

**Physical Demands:** Subject to reasonable accommodation in accordance with the requirements of the Americans with Disabilities Act (ADA) and the California Fair Employment and Housing Act (FEHA), possess the ability to lift, push, pull, and/or carry objects greater than 100 lbs. on a regular basis. Ability to bend, twist, turn, reach, stoop, kneel, crouch, crawl, and climb routinely, as well as perform repetitive motion tasks on a regular basis. Ability to stand and walk for extended time periods, often on uneven terrain. Ability to sit for extended time periods and use office equipment such as computer terminals, copy and fax machines on a regular basis. Requires normal range hearing and vision.

#### **Work Environment:**

- Outside: Duties of this position require regular work in an outdoor environment that may experience extremes in weather and temperature conditions, work and traverse on uneven ground while carrying equipment.
- Driving: Duties require the operation of District vehicles and heavy to light equipment on a regular basis.
- Inside: The administrative duties of this position are primarily conducted indoors, in an office or shop setting.
- **Fumes/Gasses:** Duties of this position require work in an environment with exposure to dust, dirt, fumes, and vapors.
- **Noise/Vibration:** Noise levels in an outdoor or shop setting from machinery or heavy equipment are expected. Noise levels expected of an office or indoor setting are also expected.

**Equipment Use:** Light to heavy equipment, vehicles, jackhammers, hand tools, power tools, telephone, mobile phone, mobile tablet, 2-way radios, and basic office equipment such as computer terminals, copiers, and fax machines.

**Mental Demands:** While performing the duties of this class, an employee is regularly required to use written and oral communication skills; read and interpret data, information and documents; analyze and solve problems; use math and mathematical reasoning; learn and apply new skills and information; perform highly detailed work on multiple, concurrent tasks; communicate orally with District staff in face-to-face, one-to-one, and group settings; and interact with District managers, staff, officials of other governmental agencies, community and professional groups, staff and other organizations.

**Safety:** Follows and enforces proper safety practices at all times. Ensures compliance with the District's Injury and Illness Prevention Program.

**Travel:** Regular travel to District sites and construction areas, attends workshops, meetings, and seminars as required.

**Other:** Position subject to extended work hours as needed, attendance of evening meetings infrequently, and to work regular standby on a rotating basis.

Other Information: This is a capitally funded position.



#### JOB DESCRIPTION

POSITIONS	Distribution Foreman	CLASS/GROUP	AFSCME
SALARY RANGE	Range 35	SAFETY SENSITIVE	No
HOURS - FT/PT	Full Time	ESTABLISHED DATE	TBD
FLSA STATUS	Non-Exempt	REVISION DATE	

#### **SUMMARY**

Under direction, the Distribution Forman provides direct oversight to assigned staff, and coordinates and leads the activities and operations within the Construction & Maintenance Program. The foreman will be the key person in charge of overseeing the completion of assigned projects with a keen awareness of material expenses, permits, and employee safety. The incumbent completes construction projects by assisting in budget preparation, planning, organizing, and controlling projects; conducts quality inspections; ensuring adherence to state and local codes, arranging for necessary equipment, and keeping construction project costs at or, if possible, under budget. Responsible for performing various skilled assignments related to the installation, maintenance, and repair of the District's water transmission and distribution system, and any appurtenances such as fire hydrants, services, air vacuum valves. Responsible for heavy equipment operation, basic vehicle and equipment maintenance, and various related construction duties. The Distribution Foreman provides high-level assistance to the Director of Operations. This position is designated as a Distribution Shift Operator.

#### **DISTINGUISHING CHARACTERISTICS**

The Distribution Forman is an advanced journey-level position that independently performs highly technical and specialized duties related to the District's infrastructure. The incumbent in this position has strong interpersonal, communication, leadership, and problem-solving skills; the ability to work without extensive supervision; with advanced journey-level knowledge of the underground construction industry and operation of light to heavy equipment. The Distribution Foreman must be well-organized and strongly focused on safety at all times.

#### SUPERVISION RECEIVED/EXERCISED

This position receives general direction from the Director of Operations. The position is responsible for leading, planning, prioritizing and reviewing work of assigned staff, ensuring compliance within set standards, guiding, training, providing technical and functional direction to assigned staff, and ensuring complete coverage for Construction & Maintenance functions.

#### **EXAMPLES OF DUTIES**

Job Descriptions are only intended to present a description summary of the range of duties and responsibilities associated with specified position. Therefore, job descriptions **may not** include all duties performed by individuals within the position. The omission of specific statements of duties does not exclude them from the position if the work is similar, related, or a logical assignment to this class.

#### **Essential Functions:**

- Oversees, prepares, and directs the daily work of the District's Construction & Maintenance program, responsible for the direction of daily job duties including but not limited to leak repair, service installation, facility maintenance, and repair; Dig-Alert; preparation of equipment, parts, and material; inspection work; and providing on-site support, leadership, guidance, and direction to subordinate staff.
- Operates expertly all of the District's heavy equipment and attachments, including but not limited to tractor-trailer unit(s), motor grader(s), water truck(s), rubber-tired loader(s), service truck(s),

- excavator(s), dump truck(s), dump bed(s), asphalt spreader(s)/paver(s), rubber-tired backhoe, and directional boring machine(s).
- Expertly performs and trains subordinate staff on a variety of skilled maintenance and repair on water distribution appurtenances and lines, calculate dosages, and solves field arithmetic.
- Review design and as-built drawings of new distribution and production facilities related; and interprets maps providing direction to complex problems with multiple variables.
- Assists in day-to-day District operations and maintenance as required, including but not limited to leak repair, service installation, customer service, facility maintenance, and on-call duties.
- Reads, interprets blueprints and plans, assists in designing and layout of water main replacement projects, provides accurately recorded as-built notations.
- Cleans, maintains and makes minor repairs to assigned equipment.
- Performs heavy and semiskilled maintenance, construction, and labor work when the nature of the job does not require constant equipment operations.
- Coordinates construction projects with the public, contractors, and representatives of other agencies.
- Recommend changes to goals, procedures, policies, equipment, budget, and personnel to achieve performance efficiencies.
- Provides and contributes input on employee performance reviews and disciplinary actions.
- Reviews timesheets for accuracy and conformance to standards.
- Provides input to the Director of Operations and other members of management as required.
- Assists in budget preparation, and acts as a project manager by planning, executing, monitoring, controlling, documenting, and closing out assigned projects.
- Reviews acquisition requirements and develops recommendations regarding the purchase, servicing, testing, inspection, and repair of District facilities and operation functions.
- Orders equipment, parts, and material related to construction & maintenance functions.
- Compile memorandum, reports, written correspondence, develop written procedures related to departmental needs and requirements.
- Acts as a project manager by planning, executing, monitoring, controlling, documenting, and closing out assigned projects.
- Regularly attends and presents material for internal meetings.
- Ensures and follows safe and proper working conditions in adherence with industry and District safety programs and protocols.
- Attends position related seminars and training events.
- Participates in the District's "on-call" rotation as assigned.
- Responds to call-outs after hours, weekends, and holidays.
- Performs other duties related to the classification as assigned.

#### **MINIMUM QUALIFICATIONS**

The following are representative of the qualifications necessary to perform the essential duties of the position.

Any combination of education and experience which would likely provide the necessary knowledge and abilities may be qualifying.

#### Experience:

- Minimum of five (5) years of heavy equipment operation; and
- Minimum of three (3) years of experience in a lead position or as a supervisor;
- Minimum of five (5) years of broad and extensive experience within the water distribution industry, including the safe operation of heavy equipment, repair and maintenance of water main lines, hydrants, and service connections. Basic knowledge of Cla-Vals and an understanding of pressure-reducing stations

required. Experience in emergency main line shutdowns, and proper knowledge of loading and testing a main is preferred.

#### **Education and/or Training:**

- High school diploma or equivalent;
- Continued education units are required to maintain certifications and are the responsibility of the employee with support from the District;
- Trench shoring, confined space, and other hazardous condition training will be provided by the District and must be attended by the employee; and
- Must obtain and maintain competent person status. Training will be provided by the District.

**Certificates, Licenses, Registration:** Must possess and maintain, or have the ability to obtain within 18 months of appointment:

- California Class "A" Commercial Drivers License (requires minimum Class "C" until Class "A" is obtained);
   and;
- State Water Resources Control Board (SWRCB) **Grade III or higher** Water Distribution Operator Certificate.

**Other Requirements:** This is a safety sensitive and Federally regulated DOT position subject to the District's Drug Prevention and Employee Testing Program, which is conducted in accordance with Title 49 CFR Part 40.

#### PERFORMANCE EXPECTATIONS: KNOWLEDGE, SKILLS, AND ABILITIES

The following are representative examples of KSA's necessary to perform the essential duties of the position.

#### **Knowledge:**

- AWWA standards;
- Use and functions of light and heavy power-driven equipment used in the District's maintenance and construction activities;
- Operating characteristics, maintenance requirements, and basic repair of power-driven equipment including but not limited to tractor-trailer units, motor graders, water trucks, rubber-tired loaders, service trucks, excavators, dump trucks, dump beds, asphalt spreaders/pavers, rubber-tired backhoe, and directional boring machines;
- Methods, materials, and practices utilized in the District's maintenance and construction activities;
- Use and purposes of hand tools;
- Parts and materials associated with water main replacement;
- Water infrastructure best practices;
- Safety requirements;
- District policies and procedures;
- Blueprint and plan reading;
- Water distribution requirements; and
- Microsoft Office products.

#### Skills:

- Competent skills to work efficiently and productively when completing work tasks;
- Light to heavy equipment operation;
- Computer operation; and
- Leadership and Supervisory skills.

#### **Abilities:**

- Direct the work of single or multiple construction crew(s);
- Work with little or no supervision;
- Operate assigned vehicles and equipment with skill and safety;

- Perform a variety of excavating, earthmoving, backfilling, trenching, discing, and clearing;
- Read, understand, and carry out written and verbal instructions;
- Communicate effectively, orally, and in writing;
- Make mathematical calculations with speed and accuracy;
- Maintain accurate records;
- Work standby on a rotating basis; and
- Establish and maintain cooperative and respectful working relationships with those contacted in the course of work and work within a team environment.

### PHYSICAL AND MENTAL DEMANDS

The physical and mental demands described here are representative of those that must be met by employees to successfully perform the essential functions of this class. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

**Physical Demands:** Subject to reasonable accommodation in accordance with the requirements of the Americans with Disabilities Act (ADA) and the California Fair Employment and Housing Act (FEHA), possess the ability to lift, push, pull, and/or carry objects greater than 100 lbs. on a regular basis. Ability to bend, twist, turn, reach, stoop, kneel, crouch, crawl, and climb routinely, as well as perform repetitive motion tasks on a regular basis. Ability to stand and walk for extended time periods, often on uneven terrain. Ability to sit for extended time periods and use office equipment such as computer terminals, copy and fax machines on a regular basis. Requires normal range hearing and vision.

#### **Work Environment:**

- Outside: Duties of this position require regular work in an outdoor environment that may experience
  extremes in weather and temperature conditions, work and traverse on uneven ground while carrying
  equipment.
- Driving: Duties require the operation of District vehicles and heavy to light equipment on a regular basis.
- **Inside:** The administrative duties of this position are primarily conducted indoors, in an office or shop setting.
- **Fumes/Gasses:** Duties of this position require work in an environment with exposure to dust, dirt, fumes, and vapors.
- **Noise/Vibration:** Noise levels in an outdoor or shop setting from machinery or heavy equipment are expected. Noise levels expected of an office or indoor setting are also expected.

**Equipment Use:** Light to heavy equipment, vehicles, jackhammers, hand tools, power tools, telephone, mobile phone, mobile tablet, 2-way radios, and basic office equipment such as computer terminals, copiers, and fax machines.

**Mental Demands:** While performing the duties of this class, an employee is regularly required to use written and oral communication skills; read and interpret data, information and documents; analyze and solve problems; use math and mathematical reasoning; learn and apply new skills and information; perform highly detailed work on multiple, concurrent tasks; communicate orally with District staff in face-to-face, one-to-one, and group settings; and interact with District managers, staff, officials of other governmental agencies, community and professional groups, staff and other organizations.

**Safety:** Follows and enforces proper safety practices at all times. Ensures compliance with the District's Injury and Illness Prevention Program.

**Travel:** Regular travel to District sites and construction areas, attends workshops, meetings, and seminars as required.

Other: Position subject to extend to work regular standby on a rota	ed work hours as ne- iting basis.	eded, attenda	ance of evening	meetings infrequ	ently, and
	r.				
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# JOB DESCRIPTION

POSITIONS	Production Foreman	CLASS/GROUP	AFSCME
SALARY RANGE	Range 35	SAFETY SENSITIVE	No
HOURS - FT/PT	Full Time	ESTABLISHED DATE	TBD
FLSA STATUS	Non-Exempt	REVISION DATE	

## **SUMMARY**

Under direction, the Production Foreman provides direct oversight to assigned staff, and coordinates and leads the activities and operations within the Production Program. The foreman will be the key person in charge of overseeing the completion of assigned projects with a keen awareness of material expenses, permits, and employee safety. The incumbent completes projects by assisting in budget preparation, planning, organizing, and controlling projects; conducts quality inspections; ensuring adherence to state and local codes, arranging for necessary equipment, and keeping construction project costs at or, if possible, under budget.

Responsible for performing various skilled assignments related to the installation, repair, overhaul, operation and monitoring of deep well/booster pumps, recharge facilities, reserviors, electric switchgear, recording devices, pressure regulating valves, chlorine equipment, backflow, cross-connection, and related equipment using telemetry and computerized equipment. The Production Foreman provides high-level assistance to the Director of Operations. This position is designated as a Distribution Shift Operator.

## **DISTINGUISHING CHARACTERISTICS**

The Production Forman is an advanced journey-level position that independently performs highly technical and specialized duties related to the District's production infrastructure. The incumbent in this position has strong interpersonal, communication, leadership, and problem-solving skills; the ability to work without extensive supervision; with advanced journey-level knowledge of the underground construction industry and operation of light to heavy equipment. The Production Foreman must be well-organized and strongly focused on safety at all times.

## SUPERVISION RECEIVED/EXERCISED

This position receives general direction from the Director of Operations. The position is responsible for leading, planning, prioritizing and reviewing work of assigned staff, ensuring compliance within set standards, guiding, training, providing technical and functional direction to assigned staff, and ensuring complete coverage for Production functions.

### **EXAMPLES OF DUTIES**

Job Descriptions are only intended to present a description summary of the range of duties and responsibilities associated with specified position. Therefore, job descriptions may not include all duties performed by individuals within the position. The omission of specific statements of duties does not exclude them from the position if the work is similar, related, or a logical assignment to this class.

## **Essential Functions:**

Oversees, prepares, and directs the daily work of the District's Production program, responsible for the
direction of daily job duties including but not limited to installation, operation, repair, testing, and
maintenance of the District's water production facilities including wells, booster pumps, reservoirs,
hydropneumatic facilities, pressure reducing stations, pressure regulators, pressure recorders,

- chlorinators, valves, water monitoring equipment; performs inspection work; and provides on-site support, leadership, guidance, and direction to subordinate staff.
- Collects, tests and completes documentation on a regular basis pertaining to water quality regulatory requirements; assesses water quality and makes appropriate adjustments including the use of chemicals, to assure safety; handles chemicals and augments the water supply with them; and maintains and ensures the adequate supply of water in reservoirs and the District water system.
- Adjusts and maintains automatic pump control systems, develops and evaluates pumping schedules, gives direction and feedback to production.
- Operates and maintains the telemetry control system.
- Oversee the troubleshooting of 480v three phase related equipment.
- Expertly performs and trains subordinate staff on a variety of skilled maintenance and repair on water distribution appurtenances and lines, calculate dosages, and solves field arithmetic.
- Review design and as-built drawings of new distribution and production facilities related; and interprets maps providing direction to complex problems with multiple variables.
- Assists in day-to-day District operations and maintenance as required, including but not limited to leak repair, service installation, customer service, facility maintenance, and on-call duties.
- Reads, interprets blueprints and plans, assists in designing and layout of water main replacement projects, provides accurately recorded as-built notations.
- Cleans, maintains and makes minor repairs to assigned equipment.
- Performs heavy and semiskilled maintenance, construction, and labor work when the nature of the job does not require constant equipment operations.
- Coordinates construction projects with the public, contractors, and representatives of other agencies.
- Recommend changes to goals, procedures, policies, equipment, budget, and personnel to achieve performance efficiencies.
- Provides and contributes input on employee performance reviews and disciplinary actions.
- Reviews timesheets for accuracy and conformance to standards.
- Provides input to the Director of Operations and other members of management as required.
- Assists in budget preparation, and acts as a project manager by planning, executing, monitoring, controlling, documenting, and closing out assigned projects.
- Reviews acquisition/purchasing requirements and develops recommendations regarding the purchase, servicing, testing, inspection, and repair of District facilities and operation functions.
- Orders equipment, parts, and material related to Production functions.
- Compile memorandum, reports, written correspondence, develop written procedures related to departmental needs and requirements.
- Acts as a project manager by planning, executing, monitoring, controlling, documenting, and closing out assigned projects.
- Regularly attends and presents material for internal meetings.
- Ensures and follows safe and proper working conditions in adherence with industry and District safety programs and protocols.
- Attends position related seminars and training events.
- Participates in the District's "on-call" rotation as assigned.
- Responds to call-outs after hours, weekends, and holidays.
- Performs other duties related to the classification as assigned.

## **MINIMUM QUALIFICATIONS**

The following are representative of the qualifications necessary to perform the essential duties of the position.

Any combination of education and experience which would likely provide the necessary knowledge and abilities may be qualifying.

## **Experience:**

- Minimum of five (5) years of experience in a lead position or as a supervisor;
- Minimum of five (5) years of broad and extensive experience within water distribution and treatment industry, repair and maintenance of water main lines, hydrants, and service connections. Basic knowledge of Cla-Vals and an understanding of pressure-reducing stations required. Experience in emergency main line shut downs, and proper knowledge of loading and testing a main is preferred.

## **Education and/or Training:**

- High school diploma or equivalent;
- Continued education units are required to maintain certifications and are the responsibility of the employee with support from the District;
- Trench shoring, confined space, and other hazardous condition training will be provided by the District and must be attended by the employee; and
- Must obtain and maintain competent person status. Training will be provided by the District.

**Certificates, Licenses, Registration:** Must possess and maintain, or have the ability to obtain within 18 months of appointment:

- California Class "C" Driver's License.
- State Water Resources Control Board (SWRCB) Grade II or higher Water Distribution Operator Certificate.
- State Water Resources Control Board (SWRCB) Grade II or higher Water Treatment Operator Certificate.

## PERFORMANCE EXPECTATIONS: KNOWLEDGE, SKILLS, AND ABILITIES

The following are representative examples of KSA's necessary to perform the essential duties of the position.

#### **Knowledge:**

- AWWA standards;
- SCADA and RTU programming and troubleshooting
- State and federal water regulations
- Electrical and Mechanical principles
- Use and functions of light and heavy power-driven equipment used in the District's maintenance and construction activities;
- Methods, materials, and practices utilized in the District's maintenance and construction activities;
- Use and purposes of hand tools;
- Parts and materials associated with water main replacement;
- Water infrastructure best practices;
- Safety requirements;
- District policies and procedures;
- Blueprint and plan reading;
- Water distribution requirements; and
- Microsoft Office products.

### Skills:

- Competent skills to work efficiently and productively when completing work tasks;
- Light to heavy equipment operation;
- Computer operation; and

Leadership and Supervisory skills.

#### **Abilities:**

- Direct the work of single or multiple production crew(s);
- Work with little or no supervision;
- Operate assigned vehicles and equipment with skill and safety;
- Check the operation of equipment and detect defects in operations;
- Read, understand, and carry out written and verbal instructions;
- Communicate effectively, orally, and in writing;
- Make mathematical calculations with speed and accuracy;
- Maintain accurate records;
- Work standby on a rotating basis; and
- Establish and maintain cooperative and respectful working relationships with those contacted in the course of work and work within a team environment.

#### PHYSICAL AND MENTAL DEMANDS

The physical and mental demands described here are representative of those that must be met by employees to successfully perform the essential functions of this class. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

**Physical Demands:** Subject to reasonable accommodation in accordance with the requirements of the Americans with Disabilities Act (ADA) and the California Fair Employment and Housing Act (FEHA), possess the ability to lift, push, pull, and/or carry objects greater than 50 lbs. on a regular basis. Ability to bend, twist, turn, reach, stoop, kneel, crouch, crawl, and climb routinely, as well as perform repetitive motion tasks on a regular basis. Ability to stand and walk for extended time periods, often on uneven terrain. Ability to sit for extended time periods and use office equipment such as computer terminals, copy and fax machines on a regular basis. Requires normal range hearing and vision.

#### **Work Environment:**

- Outside: Duties of this position require regular work in an outdoor environment that may experience
  extremes in weather and temperature conditions, work and traverse on uneven ground while carrying
  equipment.
- **Driving:** Duties require the operation of District vehicles and heavy to light equipment on a regular basis.
- **Inside:** The administrative duties of this position are primarily conducted indoors, in an office or shop setting.
- **Fumes/Gasses:** Duties of this position require work in an environment with exposure to dust, dirt, fumes, and vapors.
- **Noise/Vibration:** Noise levels in an outdoor or shop setting from machinery or heavy equipment are expected. Noise levels expected of an office or indoor setting are also expected.

**Equipment Use:** Light to heavy equipment, vehicles, jackhammers, hand tools, power tools, telephone, mobile phone, mobile tablet, 2-way radios, and basic office equipment such as computer terminals, copiers, and fax machines.

**Mental Demands:** While performing the duties of this class, an employee is regularly required to use written and oral communication skills; read and interpret data, information and documents; analyze and solve problems; use math and mathematical reasoning; learn and apply new skills and information; perform highly detailed work on multiple, concurrent tasks; communicate orally with District staff in face-to-face, one-to-one, and group settings; and interact with District managers, staff, officials of other governmental agencies, community and professional groups, staff and other organizations.

**Safety:** Follows and enforces proper safety practices at all times. Ensures compliance with the District's Injury and Illness Prevention Program.

**Travel:** Regular travel to District sites and construction areas, attends workshops, meetings, and seminars as required.

**Other:** Position subject to extended work hours as needed, attendance of evening meetings infrequently, and to work regular standby on a rotating basis.



# **JOB DESCRIPTION**

POSITIONS	Construction & Maintenance II / Mechanic	CLASS/GROUP	AFSCME
SALARY RANGE	Range 22	SAFETY SENSITIVE	No
HOURS - FT/PT	Full Time	ESTABLISHED DATE	TBD
FLSA STATUS	Non-Exempt	REVISION DATE	

## **SUMMARY**

Under general supervision, the Construction & Maintenance II / Mechanic is responsible for performing a variety of skilled assignments in the installation, maintenance, and repair of the water system; more specifically, transmission and distribution systems and any appurtenances such as fire hydrants, services, air vacuum valves and any fixtures associated with the system; to perform skilled maintenance and repair work on heavy-duty gasoline and diesel powered trucks and construction equipment; Performs related work and other duties as required.

# **DISTINGUISHING CHARACTERISTICS**

The Construction & Maintenance II / Mechanic is a journey-level position that independently performs technical and specialized duties. This classification requires significant previous work experience in the appropriate field, and the incumbent is expected to be fully trained, competent, and able to work with limited supervision.

## SUPERVISION RECEIVED/EXERCISED

This position receives direction from the department head, manager, or supervisor, as assigned and provides training and mentorship to other employees of the District.

## **EXAMPLES OF DUTIES**

Job Descriptions are only intended to present a description summary of the range of duties and responsibilities associated with specified position. Therefore, job descriptions **may not** include all duties performed by individuals within the position. The omission of specific statements of duties does not exclude them from the position if the work is similar, related, or a logical assignment to this class

#### **Essential Functions:**

- Assists in work direction and training for entry-level field maintenance staff.
- Performs a wide range of duties related to the maintenance, installation, and repair of water distribution appurtenances and lines on a scheduled or emergency basis.
- Performs fire hydrant flow testing.
- Chlorinates mainlines as directed.
- Interpret maps and solve problems with multiple variables.
- Calculate dosages; solve field arithmetic.
- Assists contractors and other utilities with the location of facilities via Underground Service Alert.
- Review design and as-built drawings of new distribution and production facilities related to departmental needs and requirements.
- Estimate necessary equipment and materials to complete work assignments.
- Provides written records and field drawings related to departmental needs and requirements.
- Performs a wide range of duties related to fleet maintenance, including but not limited to inspections, diagnostics, and repairs on a scheduled or emergency basis.

- Coordinate, schedule, and audit vehicle maintenance repairs to include preventative, mechanical and electrical repairs to tractors, trucks, and trailers.
- Service vehicles according to established preventive maintenance schedules, including but not limited to rotating and balancing tires; change oil and filters; lubricate vehicle parts; inspect and replacing hoses, belts, mirrors, lamps; and maintaining all fluid levels.
- Maintain District compliance with all regulatory agencies in regards to fleet maintenance.
- Operate tools, equipment, and machinery according to prescribed safety procedures.
- Manage facilities, assuring a clean and safe working environment
- Coordinate work of outside contractors as related to departmental needs and requirements.
- Coordinates, schedules, and monitors repair work with outside vendors.
- Help keep shop, equipment, and tools in safe operating condition
- Compile memoranda, data reports, written correspondence, develop written procedures related to departmental needs and requirements, and maintains various logs and records.
- Purchases, orders, stocks, and maintains inventory and equipment; obtains competitive bids and estimates; and controls the repair and inventory costs.
- Operates computer system related to departmental needs and requirements.
- Follows safe and proper working conditions in adherence with industry and District safety programs and protocols; and correct unsafe conditions in the work area and report any conditions that are not correctable immediately.
- Attends position related seminars and training events.
- Responds to call-outs after hours, weekends, and holidays.
- Participates in the District's "on-call" rotation as assigned.
- Deals effectively and courteously with customers and the general public responding to complaints and inquiries.
- Performs other duties related to the classification as assigned.

#### **MINIMUM QUALIFICATIONS**

The following are representative of the qualifications necessary to perform the essential duties of the position.

Any combination of education and experience which would likely provide the necessary knowledge and abilities may be qualifying.

## Experience:

- Minimum of five (5) years of responsible work experience in the installation, maintenance, and repair of a water service system, including experience with field customer relations work.
- Minimum of five (5) years of responsible work experience with increased responsibility in the skilled maintenance and repair of construction equipment and trucks.

## **Education and/or Training:**

- High school diploma or equivalent;
- Continuing education units are required to maintain certifications and are the responsibility of the employee with support from the District;

**Certificates, Licenses, Registration:** Must possess and maintain, or have the ability to obtain within 18 months of appointment:

- California Class "A" Commercial Drivers License (requires minimum Class "C" until Class "A" is obtained);
   and;
- State Water Resources Control Board (SWRCB) **Grade II or higher** Water Distribution Operator Certificate.

**Other Requirements:** This is a safety sensitive and Federally regulated DOT position subject to the District's Drug Prevention and Employee Testing Program, which is conducted in accordance with Title 49 CFR Part 40.

## PERFORMANCE EXPECTATIONS: KNOWLEDGE, SKILLS, AND ABILITIES

The following are representative examples of KSA's necessary to perform the essential duties of the position.

## Knowledge:

- Methods, materials, and equipment used in water system installations, maintenance and repair work.
- Methods, materials, and equipment used in vehicle repair and maintenance.
- District policies and procedures related to the Operations and Maintenance Department.
- Laws, rules, regulations and principles of work safety.
- Geography of the District and location of District facilities.
- General computer operations.
- Customer relations techniques.
- Advanced mechanical principles.
- Proper work safety standards.
- Tools, equipment, lubricants and procedures in the servicing, overhaul, repair and maintenance of construction equipment and trucks.
- Operation and maintenance of diesel and gasoline-powered equipment and trucks.
- State regulatory, emissions, and inspection requirements.

### Skills:

- Competent skills to work efficiently and productively when completing work tasks;
- Light to heavy equipment operation;
- Computer operation; and
- Leadership and Supervisory skills.

#### **Abilities:**

- Maintain records and compile data into written reports.
- Inspect, diagnose, repair, and maintain equipment, trucks, and other power equipment.
- Read mechanical diagrams.
- Operate motor vehicles and power equipment used in the operations and maintenance department.
- Respond to requests to help with field water system repairs.
- Use computer systems and software packages related to the needs of the District.
- Ensure compliance with District's Injury and Illness Prevention Program.
- Work with little or no supervision.
- Operate assigned vehicles and equipment with skill and safety.
- Read, understand, and carry out written and verbal instructions.
- Communicate effectively, orally, and in writing.
- Make mathematical calculations with speed and accuracy.
- Maintain accurate records.
- Work standby on a rotating basis.
- Establish and maintain cooperative and respectful working relationships with those contacted in the course of work and work within a team environment.

#### PHYSICAL AND MENTAL DEMANDS

The physical and mental demands described here are representative of those that must be met by employees to successfully perform the essential functions of this class. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

**Physical Demands:** Subject to reasonable accommodation in accordance with the requirements of the Americans with Disabilities Act (ADA) and the California Fair Employment and Housing Act (FEHA), possess the ability to lift, push, pull, and/or carry objects greater than 100 lbs. on a regular basis. Ability to bend, twist, turn, reach, stoop, kneel, crouch, crawl, and climb routinely, as well as perform repetitive motion tasks on a regular basis. Ability to stand and walk for extended time periods, often on uneven terrain. Ability to sit for extended time periods and use office equipment such as computer terminals, copy and fax machines on a regular basis. Requires normal range hearing and vision.

#### **Work Environment:**

- Outside: Duties of this position require regular work in an outdoor environment that may experience
  extremes in weather and temperature conditions, work and traverse on uneven ground while carrying
  equipment.
- **Driving:** Duties require the operation of District vehicles and heavy to light equipment on a regular basis.
- **Inside:** The administrative duties of this position are primarily conducted indoors, in an office or shop setting.
- Fumes/Gasses: Duties of this position require work in an environment with exposure to dust, dirt, fumes, and vapors.
- **Noise/Vibration:** Noise levels in an outdoor or shop setting from machinery or heavy equipment are expected. Noise levels expected of an office or indoor setting are also expected.

**Equipment Use:** Light to heavy equipment, vehicles, jackhammers, hand tools, power tools, telephone, mobile phone, mobile tablet, 2-way radios, and basic office equipment such as computer terminals, copiers, and fax machines. Automotive diagnostic equipment, wheel balancing equipment, tire repairing equipment, small hand tools, drill, drill press, grinder, air-powered tools, welding torch, torque wrench, jack, and lift equipment. District vehicles & equipment.

Mental Demands: While performing the duties of this class, an employee is regularly required to use written and oral communication skills; read and interpret data, information and documents; analyze and solve problems; use math and mathematical reasoning; learn and apply new skills and information; perform highly detailed work on multiple, concurrent tasks; communicate orally with District staff in face-to-face, one-to-one, and group settings; and interact with District managers, staff, officials of other governmental agencies, community and professional groups, staff and other organizations.

**Safety:** Follows and enforces proper safety practices at all times. Ensures compliance with the District's Injury and Illness Prevention Program.

**Travel:** Regular travel to District sites and construction areas, attends workshops, meetings, and seminars as required.

**Other:** Position subject to extended work hours as needed, attendance of evening meetings infrequently, and to work regular standby on a rotating basis.



# JOB DESCRIPTION

POSITIONS	Customer & Administrative Service Supervisor	CLASS/GROUP	MSC
SALARY RANGE	Range 30	SAFETY SENSITIVE	No
HOURS - FT/PT	Full Time	ESTABLISHED DATE	TBD
FLSA STATUS	Exempt	REVISION DATE	

## **SUMMARY**

Under general direction, the Customer & Administrative Service Supervisor provides direct oversight to assigned staff, and coordinates and leads the activities and operations within customer service, field service (meter reading), development, and general clerical/administrative programs. This position is a working supervisory position in that it is responsible for understanding and performing the full range of customer/field service duties, development duties, and related tasks. The incumbent resolves complex and challenging customer concerns and questions; has proficient knowledge of District functions and policies; evaluates employees; creates, updates, and maintains procedures to ensure efficient operations; assists with policy development; assists with budget preparation; establishes and maintains task and staff schedules to ensure coverage. The incumbent provides moderate to highly complex assistance to the Director of Administration.

#### DISTINGUISHING CHARACTERISTICS

This position is characterized by moderate to high-level knowledge and skills required to perform and supervise the day-to-day operations of their assigned programs. The incumbent has strong interpersonal, communication, leadership, and problem-solving skills; the ability to work without extensive supervision; and the ability to prioritize, lead, and direct. The incumbent possesses journeyman-level knowledge of customer service, field service, development, and clerical duties pertaining to the administration of the District. The incumbent must be skilled in resolving escalated customer concerns in a patient and professional manner.

### SUPERVISION RECEIVED/EXERCISED

This position receives general direction from the Director of Administration. This position will supervise, lead, evaluate, and provide training for assigned employees.

## **EXAMPLES OF DUTIES**

Job Descriptions are only intended to present a description summary of the range of duties and responsibilities associated with specified position. Therefore, job descriptions **may not** include all duties performed by individuals within the position. The omission of specific statements of duties does not exclude them from the position if the work is similar, related, or a logical assignment to this class.

## **Essential Functions**

- Oversees, coordinates, and directs the daily work of customer service, field service (meter reading), development, and related administrative functions. Provides day-to-day leadership to ensure high performance, customer service-oriented work that supports achieving the District's mission, objectives, and values.
- Responsible for managing schedules to ensure complete coverage for the District's customer base, including but not limited to customer service, meter reading, meter change-outs, lock-offs, etc., and communicates this information to staff.
- Plans and implements work programs and activities, including but not limited to: create and update departmental procedures and processes, creating efficiency; create, update, and organize departmental forms and documents; create quality assurance tools to ensure completion, quality in and timeliness.

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# PERFORMANCE EXPECTATIONS: KNOWLEDGE, SKILLS, AND ABILITIES

The following are representative examples of KSA's necessary to perform the essential duties of the position.

## **Knowledge of:**

- Modern principles and practices of providing excellent customer service.
- District rules and regulations and meter service operations and issues related to assigned functions.
- District personnel rules and policies.
- Modern office practices, methods, and computer equipment and applications.
- Cash, check, and credit handling techniques.
- Principles and methods of business correspondence.
- Basic accounting and mathematics.
- Proficient at using word processing and spreadsheet software and understanding of accounting software, and the aptitude for learning governmental accounting software.
- Techniques for dealing with delinquent accounts.
- Principles and practices of sound business communications and correct English use, including spelling, grammar, and punctuation.
- Appropriate safety precautions, procedures, practices, and regulations related to maintain a department/division safety program.
- Computer applications, such as word processing and spreadsheets.
- Principles and practices of effective leadership and employee supervision, including training and performance evaluation.

### Skill in:

- Possess strong organizational and time management skills.
- Possess solid computer skills in Word, Excel, and PowerPoint.
- Possess strong skill with 10-key by touch.
- Possess strong verbal and written communication skills.
- Efficiently learning District software programs.

### **Ability to:**

- Provide tactful and courteous service to the public.
- Operate various office equipment, including a computer, 10-key calculator, cash register, and supporting word processing, spreadsheet, and customer service applications.
- Type accurately at a minimum of 45 words per minute
- Work in a fast-paced environment and successfully manage a rapidly changing environment.
- Analyze complex customer service problems and recommend solutions; handle a diverse set of customer comments, inquiries, and complaints in a polite, calm, and professional manner.
- Interpret, explain, and enforce policies and procedures.
- Multi-task, communicate progress, and meet deadlines.
- Prepares concise records, reports, and other written materials.
- Use creative thought to problem solve, including the use of new and innovative technologies and techniques.
- Participate in groups and committees that affect District operations, policies, and procedures.
- Use Microsoft Office applications and databases proficiently, including accessing forms within public folders, sending, and receiving email, and using the calendar and scheduling functions effectively.
- Maintain effective audio-visual discrimination and perception needed for making observations, communicating with others, reading, writing, and operating assigned equipment.
- Establish and maintain cooperative, respectful, and effective working relationships with those contacted in the course of work, including District employees, officials, vendors, and the general public.

### **PHYSICAL AND MENTAL DEMANDS**

The physical and mental demands described here are representative of those that must be met by employees to successfully perform the essential functions of this class. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Physical Demands: Subject to reasonable accommodation in accordance with the requirements of the Americans with Disabilities Act (ADA) and the California Fair Employment and Housing Act (FEHA), possess the ability to lift and/or carry objects (no greater than 20 lbs.) on an infrequent basis. Ability to bend, twist, turn, push, pull, and reach routinely, as well as perform repetitive motion tasks on a regular basis. Ability to sit for extended time periods and use office equipment such as computer terminals, copiers, and fax machines on a regular basis. Requires normal range hearing and vision. Ability to stoop, kneel, and crouch occasionally.

## **Work Environment:**

- **Outside:** Occasionally, standing, walking, crouching may be required during inspection tours of facilities. Occasionally, work in an outdoor environment that may be required with extremes in weather and temperature conditions, work and traverse on uneven ground while carrying equipment.
- Inside: Duties of this position are predominantly conducted indoors, in an office setting or environment.
- Fumes/Gasses: Duties of this position are predominantly conducted indoors, in an office setting or environment.
- Noise/Vibration: Noise levels expected of an office or indoor setting are expected.

**Equipment Use:** Standard office equipment such as computer hardware and peripherals, binding machines, copy machines, scanning machines, fax machines, and telephone.

**Mental Demands:** While performing the duties of this class, an employee is regularly required to use written and oral communication skills; read and interpret data, information and documents; analyze and solve problems; use math, and mathematical reasoning; learn and apply new skills and information; perform highly detailed work on multiple, concurrent tasks; and interact with District managers, officials of other governmental agencies, community and professional groups, staff and other organizations.

**Safety:** Follows proper safety practices at all times.

**Travel:** On occasion, the incumbent in this position may be required to attend, workshops, meetings, and/or seminars.

**Other:** Position may be subject to alternative 4/10 workweek schedule.

